GCXI Migration Dashboard

OVERALL STATUS:

REASONS FOR THIS WEEK'S STATUS:

1. Limited progress information is available because partners have not yet provided a detailed view of testing status for the Out of the Box (OOTB) reports that they require to be working in GCXI before GI2 decommissioning.
2. CRA and SSC have not committed to a migration target date.
3. ESDC expects to complete migration by 30 Apr 2021 (one month later than target date).

MILESTONE	TARGET DATE	STATUS
GCXI deployed in Non-PROD and PROD	Oct 2020 (Non-Prod) 18 Dec 2020 (Prod)	⚪
Out of the box (OOTB) reports + custom reports through IBM-SO		
Reports identified ESDC: 36 + 1, CRA: 39, SSC: 38 + 4	29 Sep 2020	⚪
Reports tested and accepted by partners *ESDC: TBC, CRA: TBC,* SSC: 8	31 Mar 2021	❌
Custom Reports		
Reports identified ESDC: 87, CRA: ~59, SSC: zero	9 Feb 2021	⚪
Reports developed & tested by partners ESDC: 10, CRA: N/A, SSC: N/A	31 Mar 2021	⚠️
Other		
GI2 decommissioning date	30 Jun 2021	

VENDOR NOTES

1. Partners are encouraged to continue raising technical issues as they are encountered using existing channels and procedures.

2. Genesys is providing only "complete outage" support for GI2. Partners should target to be off GI2 by 31 Mar 2021. GI2 will not run after 30 Jun 2021.

PARTNER NOTES

3. ESDC can commit to 30 Apr 2021 target date for completing full migration to GCXI, but not 31 Mar. Slow response at GCXI login (not reported by CRA, SSC-EUSD) is hindering progress on report migration – ESDC/SSC are investigating. ESDC has provided a detailed list of 87 custom reports that they are migrating.

4. CRA – Plans to track migration progress only for OOTB reports. Custom reports are created by cloning/modifying OOTB reports. Subject to confirmation by management, CRA will consider report migration complete when they have accepted all OOTB reports.

5. SSC – Executive Support Services (ESS) team has no unique requirements compared to EUSD. They may test some reports independently, but will rely on EUSD testing efforts to confirm successful migration.

RECOMMENDED ACTIONS:

1. CRA and SSC-EUSD to establish a target date for completing their migration.
2. All partners to provide lists of OOTB reports next week, including status for each report.
3. All partners continue to meet weekly to monitor and track progress on migration activities.

Legend: ⚪ Completed   🟢 On track   ⚠️ Potential for slippage   ❌ Action required