CSPS-DA

Mini Discussions: On the Circuit Talks



Our Objectives

To develop short, highly engaging, and interactive, 45minute discussions on relevant and current issues related to digital-targeting all public servants

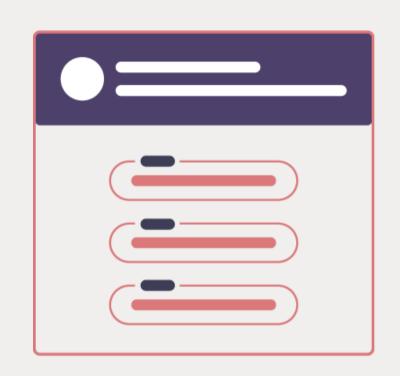
Use these sessions to work with internal and external partners to build synergies and foster open, thought-provoking dialogue

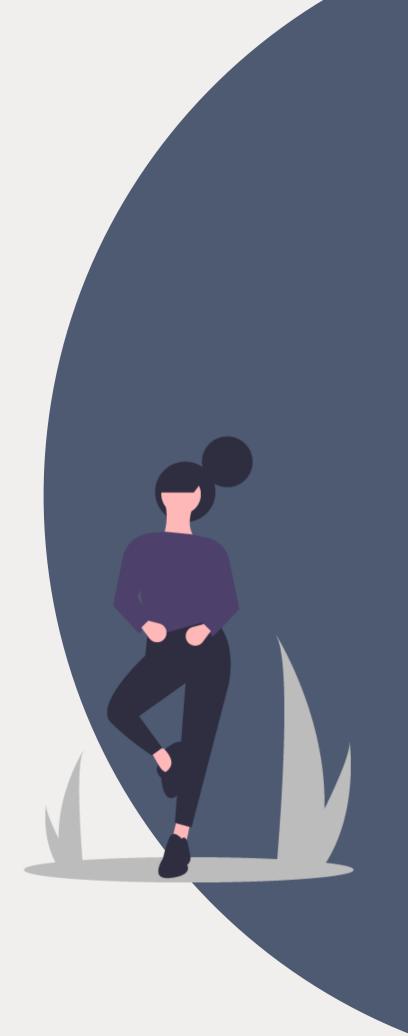


Background

- Drafted proposal based on extensive research; presented it to Neil and other senior management. Received approval to pilot up to 4 sessions
- Consulted with ISDB colleagues and EMS.

 Obtained their support, including EMS' consensus that the DA leads all aspects of these sessions including full production and periodically share with EMS lessons learned
- Explored and tested various platforms and registration methods
 - *Imperative to keep in mind that these discussions do not fall under the auspices of 'events', the latter falls under the purview of EMS





Rationale for Mini Discussions

Much discussion has ensued about this initiative

 In their evaluation, participants from CSPS-DA events have long asked for more engagement, space to openly ask questions, and increased dialogue with speakers and moderators, during events

Encourage open dialogue and community building across various expertise and organizations

Help foster and promote the building of synergies across CSPS events and other learning initiatives, including Discover Series

Provide ISDB, EMS and others with lessons learned and best practices to bolster CSPS events and other offerings



Where We Are Now

- Planning of first pilot of the Mini-Discussion-February 2022
 Discussions will be held the last Thursday of every month
- Meet with CSPS Communications to verify how we can collaborate around promotion
- Creating a process plan to outline how we will deliver these Discussions
- Testing of the proposed platform.

 Platform suggested: WebEx Webinars (WebEx Events)



About the Platform - WebEx Webinars

Hosts up to 30,000 participants

Widely accessible to external government departments & agencies

Some features include:

- Live closed captioning
- Transcription
- Attendance reports
- Live chat and Q&A
- Integrated apps that allow polling (Eg. Vevox up to 500 participants) and collaborative whiteboards (Eg. Miro)



Our Process for Delivering a Session



Description

- Draft description
- Identify & confirm speakers
- Create GCwiki pageto include all
 - relevant links

Promotion

- Draft promotional messages
- Promote through
 GCcollab, Twitter, CSPS DA newsletter
- Draft promo email from Neil - will link to DA & ISDB events

Registration

- Participants register through <u>MSForms</u>
- Registrants

 automatically get sent a
 confirmation email and
 invite through <u>MS Power</u>

 Automate
- Automate
- Reminder emails are sent

Delivery

- Run <u>WebEx Webinar</u>
 platform
- Run Wordly
- Launch polls
- Review live chat
- Share resources & evaluation links

Post-Discussion

- Thank you email to participants
- Thank you email to speakers
- Evaluation summary
- Mini discussion summary

Promote through various outlets

CSPS-DA newsletter & Twitter

GCcollab posts on The Wire, the CSPS-DA events page, and other relevant groups (Eg. Digital - Numérique, Open Government)

Targeted emails to GCmessage users who have attended our events in the past

Promotional emails from Neil to our MOU partners

Other CSPS Communications vehicles



Potential Themes

Themes will align with the Discover Series, Transferable Skills & Public Sector Innovation events

- A follow-up discussion on a key theme that emerges from the February 2022 Data Conference
- The public service in 2021-22 Navigating the public service through change
 - Is biometric technology such as facial recognition ready for use broadly within government? And how should it be used responsibly?
 - How can technology help develop solutions to help fight climate change?



Our Next Steps

- Test and confirm proposed platform
- Link to Discover Series, as well as all CSPS-ISDB events
- Commence promotion of Mini
 Discussions over the next few months starting at end of February 2022
- Deliver first session at the end of February 2022; collect and share user feedback and metrics data during the pilot to gauge success
- Continue to consult with
 Communication, EMS & others across
 the School as needed
 - Provide EMS and senior management with lessons learned

WebEx Events Demo

