# What is Power BI?

Power BI is a self-service, analytical reporting tool. With this powerful authoring tool, you can create interactive data visualizations and reports. Power BI Desktop is part of the Power BI product suite. Use Power BI Desktop to create and distribute BI content. To monitor key data and share dashboards and reports, use the Power BI web service.

# How do I Access Power BI?

You can access Power BI and Microsoft 365 (M365) via the official Microsoft 365 website

Visit office.com, select the "App launcher" waffle in the top left-hand corner, and select the Power BI icon.

You may be required to sign in using your ESDC credentials if this is your first-time accessing Microsoft 365.

# What are Restrictions for Power BI?

You can only access Power BI and M365 in the following ways:

On a managed government furnished laptop or tablet

On a managed government furnished mobile phone that can access work email

On a personal laptop connected to AppGate

On a personal laptop connected to the Secure Access Virtual Environment-Desktop (SAVE-D)

Visit the Restricted Devices page for more information.

# What are New Features in Power BI?

Guidance and Training will be added at a later date.

# Where can I access Power BI Training?

Guidance and Training will be added at a later date.

# What are Information Management Best Practices for Power BI?

For advice and guidance on managing information, please reference the Information Management page.

# What Information Classification does Power BI fall under?

ESDC received Protected B certification for select M365 applications.

Before using an M365 application for Unclassified, Protected A or Protected B information, refer to the interim guidance.

# Where can I access Technical Support for Power BI?

All requests for Microsoft 365 technical support should be submitted to the National Service Desk (NSD).

This includes, but is not limited to issues related to:

Login or access

Applications not working properly

File syncing

Audio and video

# Where can I access Non-Technical Support for Power BI?

The Microsoft 365 Community of Practice is a group of more than 500 employees at ESDC. It includes a sub-community of volunteer Super Users that can help you and your colleagues learn to use Power BI and other applications.

This includes, but is not limited to:

Training and learning

Demonstrations

Non-technical assistance with M365 features

Connect with them by asking a question about Power BI in the Microsoft 365 Help team.