# Regulation in an age of technological disruption: 'Anticipatory Regulation'

Harry Armstrong Nesta

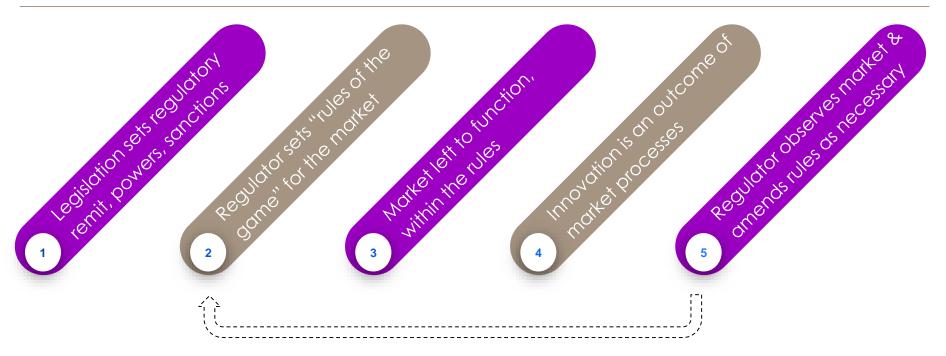


## What we'll cover

- Why is a new approach needed?; narratives, problems and pressures
- 1. Anticipatory regulation? can regulation be more anticipatory?
- The role of regulators: two big questions

Uncertainty and the need to act early

#### Standard playbook



- Competition => efficiency/innovation => consumer benefit
- Stay neutral and correct clear market failures

1. Regulate to early = Innovation stifled

1. Regulate to late = Innovation could lead to lasting harms

"wait and see" approach is not necessarily good for innovation and is inadequate in tackling global challenges



"Regulatory drag" and path dependence-potential regulatory tax on innovation

Missing regulatory frameworks creates

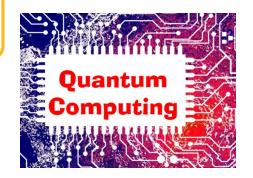
uncertainty, cedes ground to potentially harmful innovation Innovation not
emerging where
needed- critical for
global challenges
like climate
change, COVID,
inequality etc



DeepMind

New technologies and business models













**Tencent** 腾讯

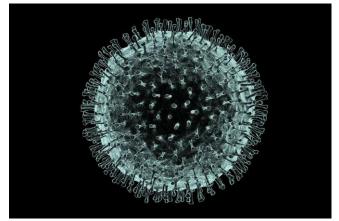


## Global challenges









- Regulate to early = Greater uncertainty on what/how to regulate + less pressure
- Regulate to late = Clear what needs to be regulated in short term + lots of pressure to regulate

# A new way?

# Need approaches and processes that:

- Provide better mechanisms for resolving uncertainty
- Help regulators to act earlier
- Reflect the situation regulators now operate in (erosion of sector boundaries, decentred and sometimes fragmented regulatory systems etc)
- Are flexible to respond to a rapidly changing environment

#### Anticipation and uncertainty

One way in which regulators can support innovation without compromising safety in a context of uncertainty is to use processes that can better **anticipate** issues and opportunities.

Established area of **anticipatory governance** and Nesta's work on **anticipatory regulation** outline ways in which governments or regulators can build knowledge and capacity in key areas (e.g. foresight, engagement, data collection etc).

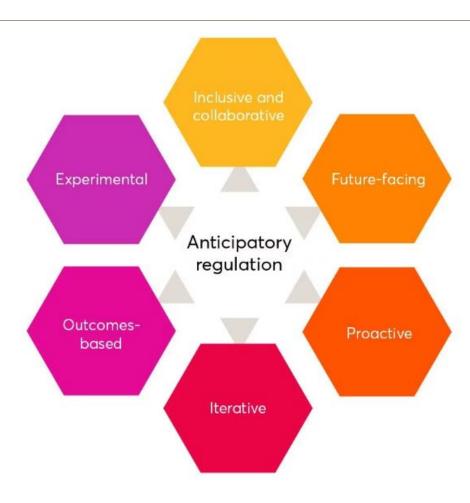
This is *not to predict* what will happen but to resolve uncertainties, better understand what *might* happen and how to respond in more resilient ways.

# Anticipatory Regulation

We have developed a set of 6 six principles which we believe can help regulators to:

- Avoid some of the issues associated with acting early,
- Develop intelligence around marketplace innovation and its potential impacts,
- Leverage wider stakeholder input through more participatory processes, and
- Assess the effectiveness of different interventions.

#### **Principles of practice**



### Inclusive and collaborative

#### Why?

Democracy, legitimacy and accountability

New types of knowledge, expertise and skills are needed

#### What?

Better engagement with a wider set of stakeholders; citizens, companies, innovators, NGOs, city authorities, local government and other regulators

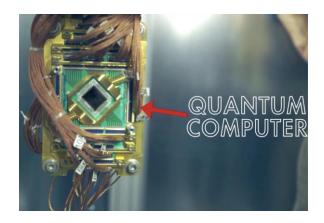
Leverage capabilities of outside actors; including other regulators, companies, government agencies, cities, civil society, universities and citizens







Important challenge - what's just hype and where are the real challenges/opportunities?



## Future-facing

#### Why?

Identify where and how systems are changing Create resilient strategies, policies, regulations

#### What?

**Horizon scanning**- identify developments that could fundamentally change or disrupt existing markets or regulatory systems in unexpected ways

**Future scenarios**- concrete, tangible way to explore what the future may look like and how tech developments (or other changes) and regulation may interact in that future

### Proactive

#### Why?

Understand what is going on at the frontier

Ability to respond quickly to emerging threats and opportunities

Use regulation to create innovation where challenges persist

#### What?

Continually **engage meaningfully with innovators** and innovations

**Creative use of regulatory power** to support innovation

Look beyond inherited boundaries









### Iterative mindset

#### Why?

Uncertainty around how markets or innovation will develop considering the pace of change

Need to be able to test solutions, especially when new types of problems appear

#### What?

Provide as much **clarity as possible**, lay out scope of uncertainty where clarity not yet possible

Explain how future decisions will be taken, based on what evidence

**Sunset clauses**, need to include well resourced reviews considering future developments and engaging a inclusive set of stakeholders

### Outcomes-based

#### Why?

Reduce the scope for firms to game set rules

Outcomes are more resilient to change

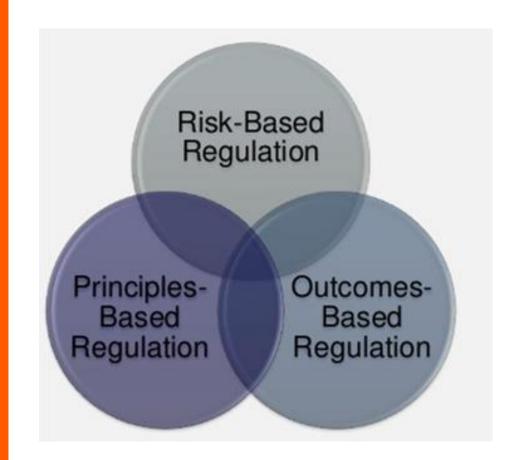
Innovation in the way regulated firms respond to deliver these outcomes

#### What?

Define what regulator wants to see

**Define actions** in event of outcomes (not) being achieved

Needs to be matched by **the right supervisory and compliance processes**, it requires a different relationship between regulators and regulated firms and new skills for both actors







# flyinghigh





## Experimental

#### Why?

Need to facilitate and test diverse responses, innovations or regulatory interventions to build knowledge around possible impacts

Cities play critical role in convening stakeholders and as real world testbeds

#### What?

Partner or support cities, innovators and other organisations to create spaces for experimentation

Evaluate and learn, speeding up discovery of threats, opportunities and regulatory needs

# The role of regulators: two big questions



How can regulators be **proactive**, and should they be?



**The Green FinTech Challenge** is a pilot approach for FCA Innovate and involves them taking a more **active role in driving innovation**.

9 firms have been accepted. Eligibility criteria:

- 1. assisting in the transition to a greener economy
- 2. benefit to UK markets and consumers
- 3. need for Innovate services

# How can tech improve access to legal help?

If you've got a great idea, take part in our challenge.

legalaccesschallenge.org







# Values based decisions-where and how?

# Public dialogue, engagement and inclusion

Should regulators talk, listen and engage with the public more?

Where is the right place for democratic engagement, Government, parliament and regulators?

How do you involve the public on values based decisions when those values and perceptions of innovations are still evolving?



## nesta

nesta.org.uk

