

Presentation to the ATIP Community

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October 1, 2020

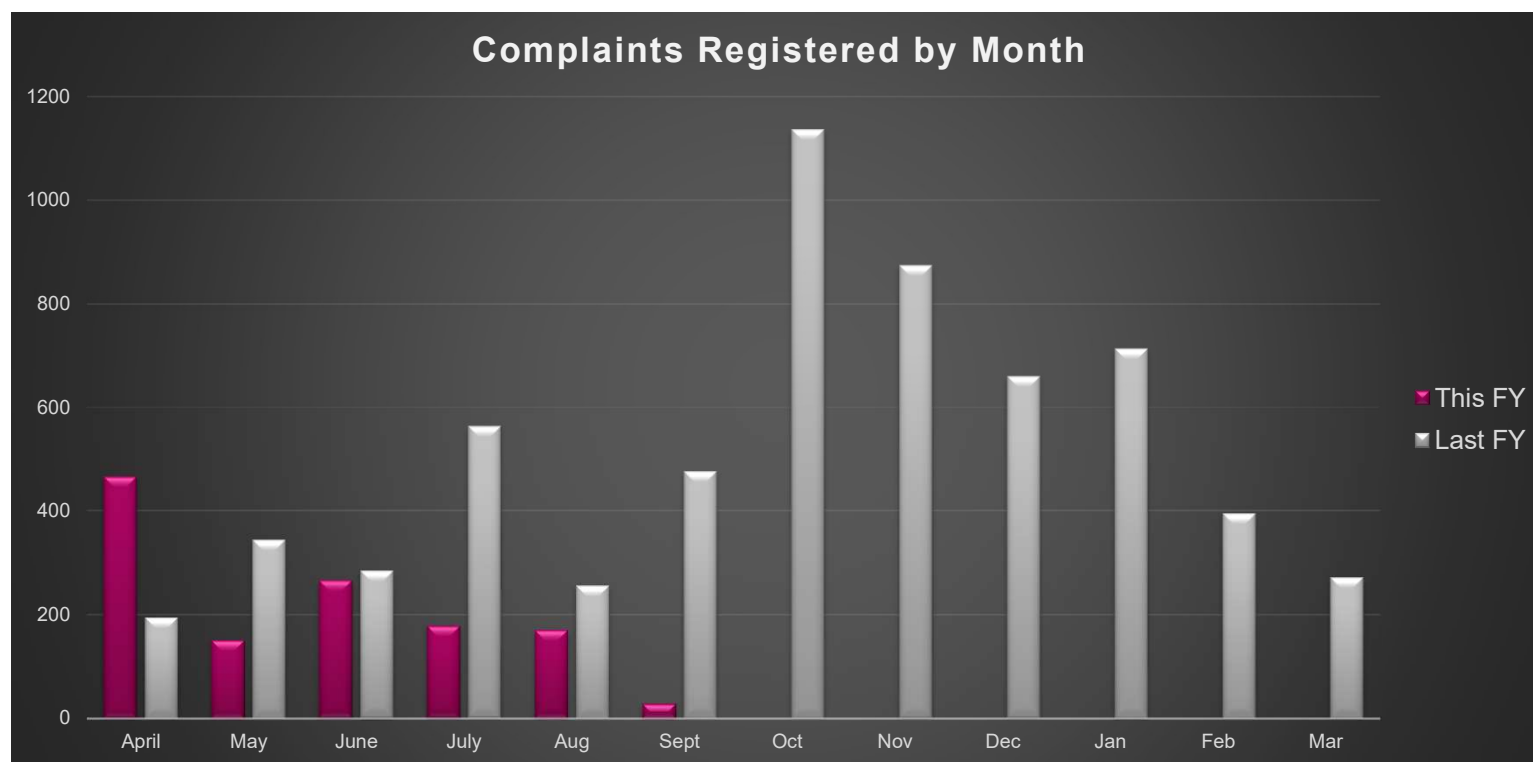


Information
Commissioner
of Canada

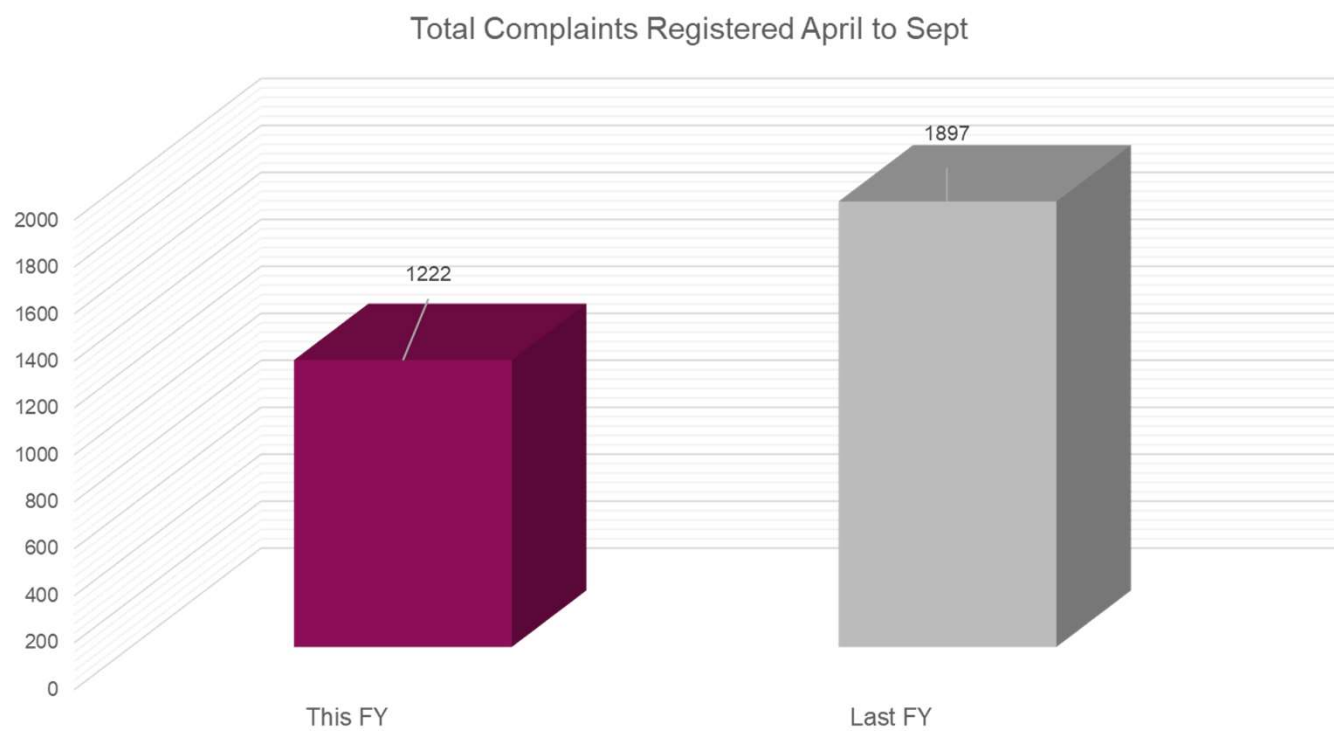
Commissaire
à l'information
du Canada


THE COVID-19 EFFECT

Complaints Registered by Month



Total Complaints Registered





How is COVID-19 affecting access?

Effects on the institutions

- ❑ Wide-ranging and varied: Every institution's capacity to process ATIP requests impacted to some degree

Effects on the OIC's interactions with institutions

- ❑ Seeing innovation and independent thinking.



Speaking Out

- ✓ Op-ed piece in The Hill Times
- ✓ Interview on Paul Wells' podcast
- ✓ Open letter to the President of the Treasury Board
- ✓ Appearance before the House of Commons Standing Committee on Government Operations



What can be done?

- ✓ Properly **record** decisions
- ✓ **Capture, track** and properly **manage** records that document decisions and actions
- ✓ **Save** the information, and when that information becomes the subject of an access request we need to be able **process it in a timely manner**
- ✓ **Innovate** and find new ways to adapt to the new reality

CONTINUED COLLABORATION



Learning and Listening

- ✓ Guidance
- ✓ Resourcing
- ✓ Changes to our Investigations teams

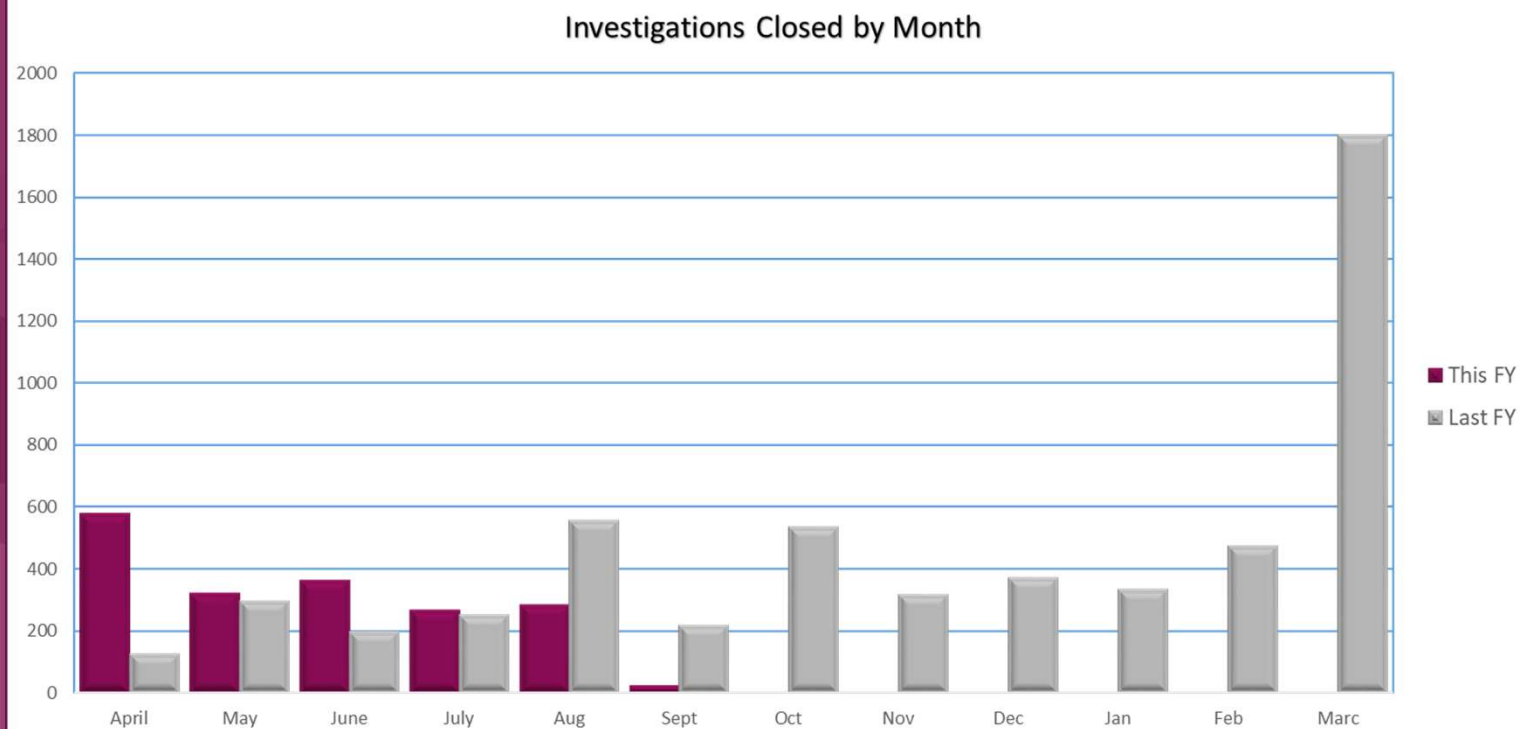
IMPROVEMENTS AND EFFICIENCIES



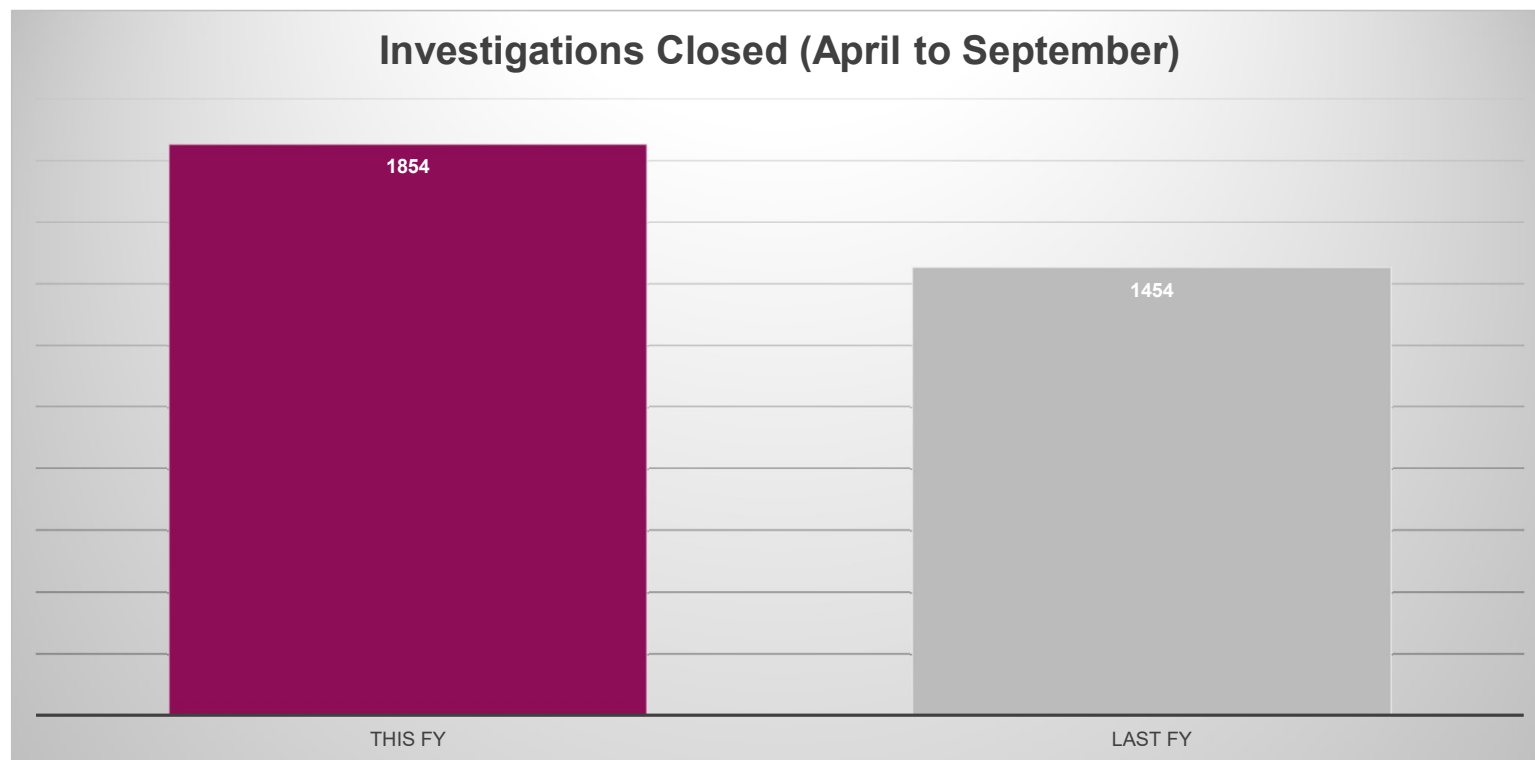
Improvements and Efficiencies

- ✓ Portfolios Plus
- ✓ The Registry
- ✓ Online complaint form

Results



Results

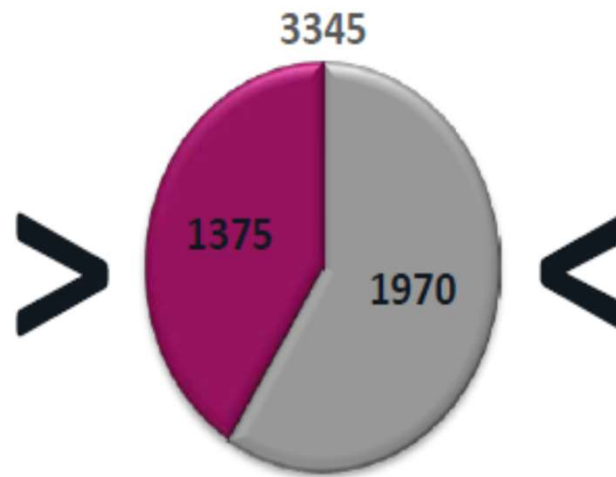


Inventaire total / Total Inventory

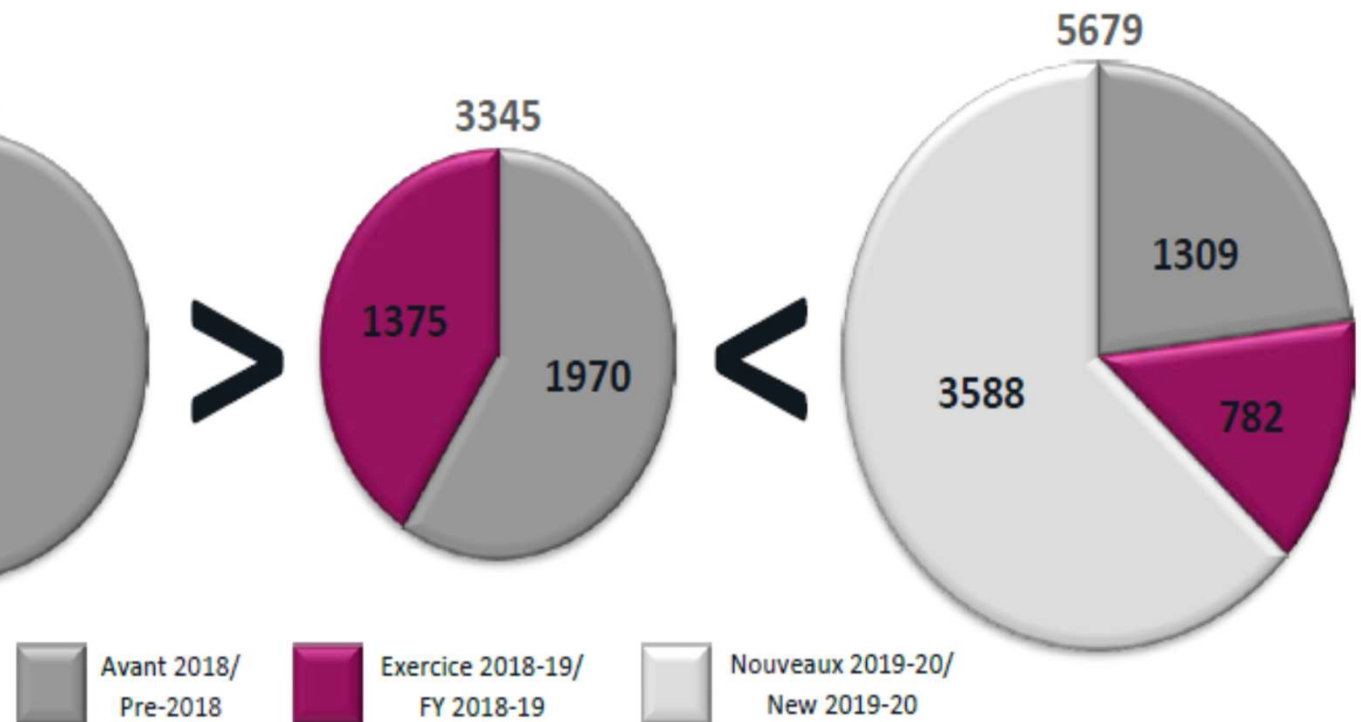
à partir du 1er avril 2018/
as of April 1, 2018



à partir du 1er avril 2019/
as of April 1, 2019

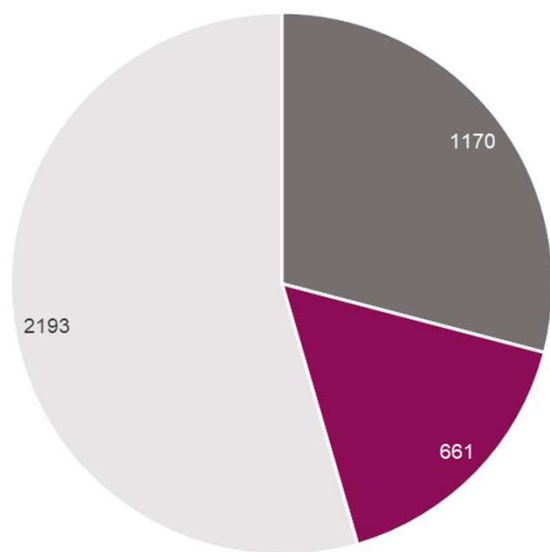


à partir du 28 janvier 2020/
as of January 28, 2020



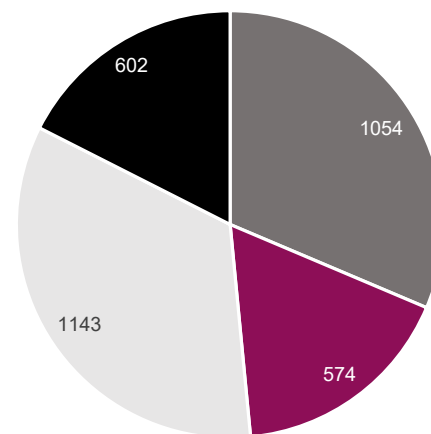
Total Inventory FY 2020-21

Inventory as of April 1, 2020
4024



■ pre 2018 ■ FY 2018-19 ■ FY 2019-20

Inventory as of September 1, 2020*
3373



■ pre 2018 ■ FY 2018-19 ■ FY 2019-20 ■ FY 2020-21

TRENDS



Barriers to Success

- ✓ Unresponsive OPIs
- ✓ Protracted consultations
- ✓ Lengthy approvals processes
- ✓ Deficiencies in infrastructure for processing requests



Other trends

- ✓ Poor IM practices
 - Voluminous requests
 - No records
- ✓ Delays
- ✓ Restricted access to classified records

SYSTEMIC INVESTIGATIONS



Why systemic investigations?

- ✓ Meaningful recommendations
- ✓ Identify common themes and provide direction for best practices
- ✓ A tool for learning from others

ONE-YEAR LEGISLATIVE REVIEW



The one-year legislative review of the Act

- TBS President Jean-Yves Duclos launched the review on June 20, 2020.
- A separate parliamentary review will also be undertaken.

Thank you!