

#OLFORUMLO



**BEST PRACTICES FORUM  
ON OFFICIAL LANGUAGES**



## THE FORUM

This year, the Best Practices Forum on Official Languages will be held virtually and is open to all public servants!

You are invited to attend this annual event that brings together official languages champions, persons responsible for official languages, as well as coordinators responsible for implementing measures aimed at enhancing the vitality of English and French linguistic minority communities, supporting their development and promoting the full recognition and use of English and French in Canada.

The topic of the Forum will be diversity and inclusion. Find out more about all of the activities organized between March 1 and 5, 2021, on [GCwiki](#).



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## GCWIKI

Find out more about all of the organized activities on the Forum's [GCwiki](#) site!

## SOCIAL MEDIA

Let's create synergy on social media using the hashtag #OLFORUMLO! The Council of the Network of Official Languages Champions will share information and best practices from March 1 to 5, 2021. Follow the Council's account on Twitter and LinkedIn.

Encourage your organization to share your official languages best practices on social media!

**MARCH 1, 2021**

## VIRTUAL KIOSKS

Visit the virtual kiosk of participating federal institutions!

Participating institutions will include:

- Agriculture and Agri-Food Canada
- Canada School of Public Service
- Canadian Heritage
- Council of the Network of Official Languages Champions
- Employment and Social Development Canada
- Health Canada
- Immigration, Refugees and Citizenship Canada
- Office of the Commissioner of Official Languages
- Translation Bureau, Public Services and Procurement Canada
- Treasury Board of Canada Secretariat

**Do you have any questions?** Discussion periods with kiosk representatives will take place on MS Teams

- from 10:30 a.m. to 11:30 a.m. EST and
- from 2:00 p.m. to 3:00 p.m. EST

For more information, visit the [virtual kiosks](#) page on the Forum's GCwiki.

**MARCH 2, 2021**

## BEST PRACTICES

Discover the gallery of videos presented by various federal institutions, as well as other interesting resources.

You will find initiatives from the following organizations:

- Canada Revenue Agency
- Canadian Forces Base Halifax
- Canadian Heritage
- Council of the Network of Official Languages Champions
- Statistics Canada
- Translation Bureau, Public Services and Procurement Canada
- Western Economic Diversification Canada

All the [best practices](#) are available on the Forum's GCwiki!

# MARCH 3, 2021

## ARMCHAIR DISCUSSION

Thanks to a partnership with the Canada School of Public Service, all public servants are invited to two talks.

### FROM LINGUISTIC INSECURITY TO LINGUISTIC SECURITY: COACHING, RESILIENCE AND RISK TAKING

Imagine using coaching to implement language security. Are you familiar with the concept of language resilience? Do you recognize the impact of leaders who make incredible efforts to speak in their second language? Do you want to learn more about a risk-taking application that helps federal public servants reduce their language insecurity?

To answer these questions, the Treasury Board of Canada Secretariat has brought together experts who will share their experiences with regard to certain skills related to building language security on an individual and organizational basis.

## SPEAKERS

- **Nancy Chahwan**, Chief Human Resources Officer, Treasury Board of Canada Secretariat
- **Tolga Yalkin**, Assistant Deputy Minister, Workplace, Policies and Services, Office of the Chief Human Resources Officer, Treasury Board of Canada Secretariat
- **Raymond Théberge**, Commissioner of Official Languages
- **Nikolay Slavkov**, Associate Professor and Director, Canadian Centre for Studies and Research on Bilingualism and Language Planning (CCERBAL), Official Languages and Bilingualism Institute (OLBI), University of Ottawa
- **David Carter**, Senior Official Languages Advisor, Human Resources and Workplace Management Branch, Corporate Management and Services Sector, Natural Resources Canada
- **Louise Varagnolo**, Strategic Advisor, Centre of Excellence for Official Languages, Office of the Chief Human Resources Officer, Treasury Board of Canada Secretariat
- **Sue Duguay**, President, Fédération de la jeunesse canadienne-française

The event will be led by **Carsten Quell**, Executive Director, Official Languages Centre of Excellence, Office of the Chief Human Resources Officer, Treasury Board of Canada Secretariat

**Date:** March 3, 2021, 10:30 a.m. to 12:15 p.m. (ET)

**Registration to the webcast:** [Canada School of Public Service](https://www.cspss.ca/learningevents-evenementsdapprentissage.efpc@canada.ca) or [cspss.learningevents-evenementsdapprentissage.efpc@canada.ca](mailto:cspss.learningevents-evenementsdapprentissage.efpc@canada.ca)



**MARCH 3, 2021**

## ARMCHAIR DISCUSSION

### OFFICIAL LANGUAGES LEADERSHIP: WALKING THE TALK ACROSS CANADA!

Canadian Heritage hosts public service executives recognized for their leadership in the promotion of English and French to share their experiences.

The speakers will inspire you by discussing their leadership style with respect to official languages and how they help foster workplaces that are bilingual, inclusive and diversified within the federal public service.

They will address a range of official languages issues, such as using our second official language, tolerance and linguistic security, awareness, and the influential role of senior executives.

### GUEST OF HONOUR

**Hélène Laurendeau**, Deputy Minister, Canadian Heritage and Champion on the Official Languages Community

### SPEAKERS

- **Dr. Martine Dubuc**, Associate Deputy Minister, Environment and Climate Change Canada
- **Valerie Gideon**, Associate Deputy Minister, Indigenous Services Canada
- **Daniel Quan-Watson**, Visible Minorities Champion and Deputy Minister, Crown-Indigenous Relations and Northern Affairs Canada
- **Vice-Admiral Haydn C. Edmundson**, CMM, MSM, CD, Canadian Armed Forces

The panel will be moderated by **Stéphan Déry**, Chair of the Council of the Network of Official Languages Champions and Assistant Deputy Minister, Real Property Services Branch, Public Services and Procurement Canada

**Date:** March 3, 2021, 1:30 p.m. to 3:00 p.m. (ET)

**Registration to the webcast:** [Canada School of Public Service](https://www.canada.ca/schoolofpublicservice) or [csp.s.learningevents-evenementsdapprentissage.efpc@canada.ca](https://csp.s.learningevents-evenementsdapprentissage.efpc@canada.ca)



MARCH 4, 2021

## MAURIL

### MAURIL APPLICATION FROM CBC/RADIO-CANADA: CULTURE AND ENTERTAINMENT AT THE HEART OF OFFICIAL LANGUAGES LEARNING

CBC/Radio-Canada invites you to discover their new platform, Mauril, to learn English and French as a second language.

Mauril is a new, free and ad-free digital platform using a wide range of stimulating and entertaining content from CBC/Radio-Canada to help users learn English and French.

Funded and endorsed by the Government of Canada, this new tool is designed and deployed by CBC/Radio-Canada, in collaboration with a committee of pedagogical experts. It's meant to help improve oral comprehension and integrate language knowledge in everyday life.

### SPEAKERS

- **Renée-Claude Ménard**, Chief of Staff, Radio-Canada
- **Anne Hébert**, Manager, Strategic and Digital Market Development, CBC/Radio-Canada
- **Thierry Karsenti, PhD**, Canada Research Chair on Information and Communication Technologies in Education, professor at the Université de Montréal

### PROGRAM

Introduction by **Julie Boyer**, Assistant Deputy Minister, Official Languages, Heritage and Regions and **Sarah Boily**, Executive Director, Policy and Research, Canadian Heritage

- Why did CBC/Radio-Canada create an application for language learning?
- How to design a language learning application adapted to the Canadian context?
- The keys to language learning

The presentation will be followed by a Q&A period.

**Date:** March 4, 2021, 10 a.m. to 11 a.m. (ET)

**No registration required:** Participation via [Zoom](#)

**Information:** [mauril@cbc.ca](mailto:mauril@cbc.ca) or [mauril@radio-canada.ca](mailto:mauril@radio-canada.ca)



Canada

**MARCH 5, 2021**

## **SPOTLIGHT ON THE INITIATIVES OF THE LANGUAGE PORTAL OF CANADA**

The [Language Portal of Canada](#) offers many resources related to official languages.

- Watch the interview with Lucie Séguin, CEO of the Translation Bureau, who introduces you to the [Official Languages Hub®](#).
- Explore the improved [Language Navigator](#).
- Learn more about the [recommendation on gender-inclusive writing in correspondence](#).
- Get familiar with the [glossaries and vocabularies](#) created by Translation Bureau language experts.
- Finish off your visit with Les Rendez-vous de la Francophonie, and take part in the contests organized by the Language Portal!

**canada.ca/our-languages**

Translation Bureau

**canada.ca/nos-langues**

Bureau de la traduction

## **ORGANIZING COMMITTEE**

The Best Practices Forum on Official Languages is organized by Canadian Heritage' Official Languages Branch, the Council of the Network of Official Languages Champions and the Treasury Board of Canada Secretariat's Official Languages Centre of Excellence, in partnership with the Canada School of Public Service.

The organizing committee would like to thank all federal institutions that shared their best practices through a virtual kiosk or a video clip, all guests and panelists, as well as all employees who took part in the activities!

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