

# The CSPS Digital Academy

## Mission

The Digital Academy helps public servants gain the knowledge, skills, and confidence needed for government in the digital age.

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## Our Courses

A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.

Topic	Overview	Courses	Self-paced Skillsoft courses
<b>Leadership</b>	<b>What does it mean to be a leader in the digital era?</b> This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government.	<p><b>DDN204: Discover Digital for Executives</b></p> <ul style="list-style-type: none"> <li>• Exploration of key concepts</li> <li>• Interactive virtual session</li> <li>• Workplace challenge</li> </ul> <p><b>DDN206: Modernizing Public Services for Managers</b></p>	<p><b>2 courses</b></p> <ul style="list-style-type: none"> <li>• DDN214: Best Practices for Digital Transformation</li> <li>• DDN224: Rethinking Business Models to Enable Digital Transformation</li> </ul>
<b>Digital</b>	<b>Digital in Practice</b> demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context.	<p><b>DDN202: Digital in Practice</b></p> <ul style="list-style-type: none"> <li>• Why the digital shift?</li> <li>• Digital behaviours</li> <li>• The Government of Canada digital standards</li> </ul> <p><b>DDN201: How to be Digital in the Canadian Public service</b></p>	<p><b>3 courses</b></p> <p><b>Top courses for learners:</b></p> <ul style="list-style-type: none"> <li>• DDN226: Exploring Customer Journey Mapping</li> <li>• DDN228: Achieving Customer-centric Design with User Personas</li> <li>• DDN105: Enabling Business-IT Collaboration and Strategic Alignment</li> </ul>
<b>Data</b>	<b>Discover Data</b> aims to develop data competencies in support of a data-literate workforce and create a common language around data.	<p><b>DDN301: The role of Data in Digital Government</b></p> <p><b>DDN302: How data Literate are you?</b></p> <p><b>DDN303: A self directed guide to understanding data</b></p>	<p><b>6 courses</b></p> <p><b>Top courses for learners:</b></p> <ul style="list-style-type: none"> <li>• DDN307: Making data-driven decisions</li> <li>• DDN308: Exploring Data Visualization</li> <li>• DDN310: Organizing Business Data with Data Modeling</li> <li>• DDN234: Turning Social Intelligence into Actionable Insight</li> <li>• DDN305: Big Data Fundamentals</li> <li>• DDN306: Big Data Interpretation</li> </ul>
<b>Cloud</b>	<b>Discover Cloud</b> goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure.	<p><b>DDN104: Discover GC Cloud</b></p> <p>GC Cloud for Managers and Executives</p>	<p><b>1 course</b></p> <p><b>Top courses for learners:</b></p> <ul style="list-style-type: none"> <li>• DDN110: Embracing the Cloud for Business Efficiency</li> </ul>
<b>Agile</b>	<b>Discover Agile</b> provides a practical overview of what it means to create an Agile culture in the Government of Canada.	<p><b>Coming Soon:</b></p> <p><b>I400: Introducing Agile to the Public Service (self-paced learning)</b></p> <p><b>I401: Introduction to Agile: Making it work (online course)</b></p>	<p><b>3 courses</b></p> <p><b>Top courses for learners:</b></p> <ul style="list-style-type: none"> <li>• TRN226: Embracing an Agile Culture for Business Growth</li> <li>• TRN227: Developing and Supporting an Agile Mindset</li> <li>• TRN228: Agile stakeholder engagement and team development</li> </ul>
<b>Cyber Security</b>	<b>Discover Cyber Security</b> provides best practices and practical tips to help public servants stay safe online.	<p><b>S035: Discovering Cybersecurity</b></p> <ul style="list-style-type: none"> <li>• Defining Cyber Security</li> <li>• Why is it important and how does it relate to you?</li> <li>• How to stay cyber safe</li> </ul>	<p><b>1 course</b></p> <p>DDN109: Network Security Threats and Their Impacts</p>
<b>Artificial Intelligence</b>	Explore how <b>Artificial Intelligence (AI)</b> and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement.	<p><b>Coming Soon:</b></p> <p><b>V020: Discover Artificial Intelligence</b></p> <ul style="list-style-type: none"> <li>• Defining AI</li> <li>• Implications of AI</li> <li>• AI in a public sector context</li> </ul>	<p><b>3 courses</b></p> <p><b>Top courses for learners:</b></p> <ul style="list-style-type: none"> <li>• DDN219: Transforming the Workplace with AI</li> <li>• DDN220: Getting started with Machine Learning</li> <li>• DDN218: Reaching Efficient Solutions w Computational Thinking</li> </ul>
<b>Design</b>	<b>Discover Design</b> introduces public servants to basic principles and techniques of human-centred design, which is about ensuring internal and external policies programs, services, and products fit real needs of real people.	<p><b>DDN207: Introduction to Human-Centered Design</b></p> <ul style="list-style-type: none"> <li>• What is human-centred design?</li> <li>• Problem-facing techniques</li> <li>• Empathy and user research</li> <li>• Inclusive design and accessibility</li> </ul> <p><b>DDN223 Inclusive by Design: Applying the GC Digital Standards and Gender-based Analysis Plus</b></p>	<p><b>3 courses</b></p> <p><b>Top courses for learners:</b></p> <ul style="list-style-type: none"> <li>• DDN225: Building a Culture of Design Thinking</li> <li>• DDN226: Exploring Customer Journey Mapping</li> <li>• DDN227: Exploring the Relationship between UI/UX design</li> </ul> <p>Search "Design Thinking" for more</p>

## I601: How to be digital in the Canadian public service

A 6-week micro-course journey on how-to be "digital" in the public service

**Let's face it: every worker is now a digital worker, every public servant is a digital public servant.**

Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

**This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:**

- ✓ What digital is - and isn't - and how it applies to government
- ✓ Best practices for working digitally
- ✓ The top trends driving digital transformation worldwide

## Microlearning

Bite-sized learning about digital technology and government



### Recently Published

Cyber Security Tips to Protect Yourself	Cyber Security in the Public Service	Data's One Stop Shop: The Data Ecosystem Resource Directory	The Viability Model Tool - Are You Ready for AI?	12 Days of Data	Evidence Informed Decision Making
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## Events

Helping public servants increase their digital acumen, build networks, and engage with experts from digital-related sectors, nationally and internationally

September	October	November
Building Multi-Disciplinary and Diverse Innovation	Annual Cybersecurity Event	Annual Digital Open Government Forum

### Events Schedule (2021-22)

## Building Multi-Disciplinary and Diverse Innovation

Coming Soon

## CSPS Digital Accelerator

**MISSION** The CSPS Digital Accelerator provides a transformative learning experience that helps teams transition to new digital ways of working.

**OUTCOMES**

1. more digitally capable Teams
2. more digitally fluent public servants
3. more successful, modern, human-centered prototypes

**Collaborative, Open, Human-Centered and Iterative ways of Defining Problems and Prototyping solutions:**

The CSPS Accelerator is focused on product teams that departments send specifically to apply new skills to design and develop a new (or improved) product or service.

*"Great program to give focus to projects that otherwise would be put on the backburner and take long time to realize. And also do those projects right!"*