**PRI**

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| **What is a PRI?**  A personal record identifier (PRI) number is a number unique to you and will stay with you for the duration of your career with the Government of Canada (GoC). Your PRI is needed to access most federal government systems. |

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| **If you do not know your PRI**, simply send an email to [Compensation-Remuneration@tribunal.gc.ca](mailto:Compensation-Remuneration@tribunal.gc.ca) and an advisor will be happy to help. |

**myKEY**

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| **What is myKEY?**  myKEY, (also known as PKI Key, PKI Certificate, Entrust Profile or ID-Based Certificate), is a secure electronic credential that is required to access Government of Canada applications such as Secure Remote Access, Compensation Web Applications, (including Phoenix and MyGCPay), TBS Applications (including myEmployees, Public Service Performance Management (PSPM), GC-VATS, etc.), and for adding your electronic signature to a document. |

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| **If you are new to the federal public service:**you can get a myKEY by following the instructions on [**Shared Services Canada's Online Registration and Credential Administration self-serve website**](https://eajl-orca.securise-secure.gc.ca/O/vw/bienvenue-welcome-eng.pub). |

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| **If you transferred from another department and do not have a copy of your myKEY file (.epf file extension) or you have lost your myKEY file,** you can get it back by completing the information on the[**Lost myKEY page**](https://eajl-orca.securise-secure.gc.ca/O/rc/recuperermacle-recovermykey-eng.pub?ntr=lst)**.** |

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| **If you are not successful at recovering your myKEY,** please contact the IT Service Desk at [IT-TI@tribunal.gc.ca](mailto:IT-TI@tribunal.gc.ca). ***Employees of the Social Security Tribunal secretariat should contact the National Service Desk at 1-800-268-0408.*** |