

Communicating with the Official Languages Centre of Excellence (OLCE)

Are you the Person responsible for official languages (PROL) of your institution,
as per requirement 6.1.2 of the Policy on Official Languages?
Are you the Person responsible for Part VII of the *Official Languages Act* (PRP7) of your institution?

Yes

No

Requests for interpretation of the Policy on
Official Languages and its related directives

OLCEInformationCELO@tbs-sct.gc.ca

Requests for meetings, presentations, briefings
or general inquires

OLCEInformationCELO@tbs-sct.gc.ca

Requests related to the Official Languages
Regulations, the Official Languages Regulations
Reapplication Exercise or the System for Official
Languages Obligations (SOLO)

[Part IV OLReg - RegLO partie IV](#)

Requests related to the Annual Report on Official
Languages or the Annual Review on Official
Languages

OLReview-BilanLO@tbs-sct.gc.ca

Requests related to the Second Language
Training Framework

OLCE-2OL-Learning_CELO-Apprentissage-2LO@tbs-sct.gc.ca

Send your request to your institution's
PROL or PRP7 (for questions pertaining
to Part VII of the OLA)
[List of PROL and PRP7](#)

The person responsible for official
languages (PROL) and the person
responsible for Part VII of the OLA are
your institution's official languages
experts and liaisons between the OLCE
and your institution. If the PROL or the
PRP7 cannot respond to your request,
they will contact the OLCE on your
behalf.

Business standards

The Official Languages Centre of Excellence maintains a service standard of 10 business days for responding to questions. In the case of complex questions, this period may be extended.