# The CSPS Digital Academy

**Mission** | The Digital Academy helps public servants gain the knowledge, skills, and confidence needed for government in the digital age.

## Our Courses

*A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.*

| Topic | Overview | Courses | Self-paced Skillsoft courses |
|---|---|---|---|
| **Leadership** | **What does it mean to be a leader in the digital era?** This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government. | **DDN204: Discover Digital for Executives** / **DDN206: Modernizing Public Services for Managers** — • Exploration of key concepts • Interactive virtual session • Workplace challenge | **2 courses** • DDN214: Best Practices for Digital Transformation • DDN224: Rethinking Business Models to Enable Digital Transformation |
| **Digital** | **Digital in Practice** demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context. | **DDN202: Digital in Practice** / **DDN201: How to be Digital in the Canadian Public service** — • Why the digital shift? • Digital behaviours • The Government of Canada digital standards | **3 courses** Top courses for learners: • DDN226: Exploring Customer Journey Mapping • DDN228: Achieving Customer-centric Design with User Personas • DDN105: Enabling Business-IT Collaboration and Strategic Alignment |
| **Data** | **Discover Data** aims to develop data competencies in support of a data-literate workforce and create a common language around data. | **DDN301: The role of Data in Digital Government** / **DDN302: How data Literate are you?** / **DDN303: A self directed guide to understanding data** | **6 courses** Top courses for learners: • DDN307: Making data-driven decisions • DDN308: Exploring Data Visualization • DDN310: Organizing Business Data with Data Modeling • DDN234: Turning Social Intelligence into Actionable Insight • DDN305: Big Data Fundamentals • DDN306: Big Data Interpretation |
| **Cloud** | **Discover Cloud** goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure. | **DDN104: Discover GC Cloud** GC Cloud for Managers and Executives | **1 course** Top courses for learners: DDN110: Embracing the Cloud for Business Efficiency |
| **Agile** | **Discover Agile** provides a practical overview of what it means to create an Agile culture in the Government of Canada. | **Coming Soon:** I400: Introducing Agile to the Public Service (self-paced learning) / I401: Introduction to Agile: Making it work (online course) | **3 courses** Top courses for learners: • TRN226: Embracing an Agile Culture for Business Growth • TRN227: Developing and Supporting an Agile Mindset • TRN228: Agile stakeholder engagement and team development |
| **Cyber Security** | **Discover Cyber Security** provides best practices and practical tips to help public servants stay safe online. | **S035: Discovering Cybersecurity** • Defining Cyber Security • Why is it important and how does it relate to you? • How to stay cyber safe | **1 course** DDN109: Network Security Threats and Their Impacts |
| **Artificial Intelligence** | Explore how **Artificial Intelligence (AI)** and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement. | **Coming Soon:** V020: Discover Artificial Intelligence • Defining AI • Implications of AI • AI in a public sector context | **3 courses** Top courses for learners: • DDN219: Transforming the Workplace with AI • DDN220: Getting started with Machine Learning • DDN218: Reaching Efficient Solutions w Computational Thinking |
| **Design** | **Discover Design** introduces public servants to basic principles and techniques of human-centred design, which is about ensuring internal and external policies programs, services, and products fit real needs of real people. | **DDN207: Introduction to Human-Centered Design** / **DDN223 Inclusive by Design: Applying the GC Digital Standards and Gender-based Analysis Plus** — • What is human-centred design? • Problem-facing techniques • Empathy and user research • Inclusive design and accessibility | **3 courses** Top courses for learners: • DDN225: Building a Culture of Design Thinking • DDN226: Exploring Customer Journey Mapping DDN227: Exploring the Relationship between UI/UX design Search "Design Thinking" for more |

## I601: How to be digital in the Canadian public service

*A 6-week micro-course journey on how-to be "digital" in the public service*

**Let's face it: every worker is now a digital worker, every public servant is a digital public servant.**

Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:

✓ What digital is - and isn't - and how it applies to government
✓ Best practices for working digitally
✓ The top trends driving digital transformation worldwide

## Microlearning

*Bite-sized learning about digital technology and government*

🚌 **BUS RIDES**

**Recently Published**

| Cyber Security Tips to Protect Yourself | Cyber Security in the Public Service | Data's One Stop Shop: The Data Ecosystem Resource Directory | The Viability Model Tool – Are You Ready for AI? | 12 Days of Data | Evidence Informed Decision Making |
|---|---|---|---|---|---|

## Events

*Helping public servants increase their digital acumen, build networks, band engage with experts from digital-related sectors, nationally and internationally*

**Events Schedule (2021-22)**

| April | May | June |
|---|---|---|
| **Digital Identity- The Way of the Future?** April 12, 2022 | **Combating Misinformation and Disinformation with Artificial Intelligence** May 26, 2022 | **Digital Democracy** June 15, 2022 |

### Unlocking the Potential of Cloud

Date and time: April 12, 2022 | 12:30 pm to 3:30 pm (ET)
Registration deadline: April 12, 2022, 10:00 am (ET)
Language: Bilingual, with interpretation in both official languages

The adoption of cloud technologies in the public service continues to increase, but their full potential has yet to be realized. This event will explore how cloud applications are currently being deployed across the public service, bringing to light the strong business value of using these technologies.. Join experts in the field for an insightful panel discussion and showcase session on how they are leveraging the cloud today to drive innovation, growth and increased efficiency.

## CSPS Digital Academy - On the Circuit Talks

### Digital Identity- The Way of the Future?

**Date & Time:** April 28, 2022 | 12:30 pm to 1:15 pm (ET)

We want to hear your thoughts about digital identity and what it means for the Government and public service, particularly as we see an uptake worldwide, in contactless, digital technologies and solutions. Experts also expect the global mobile identity adoption to increase to over 850 million users by 2026. How does the public service make sure that we are equipped to respond to changes that come with increased use of digital identity?

Join in the discussion with Host Neil Bouwer, Vice President of Innovation and Skills Development Branch and Guest Tim Bouma, Director, Verification and Assessments, CIO Strategy Council as they unpack digital identity. .

Send us your questions in advance or ask them live. Looking forward to seeing you on the Circuit!

**Language:** English, with interpretation in French through Wordly.

**Click here to register**

## CSPS Digital Accelerator

**MISSION** — The CSPS Digital Accelerator provides a transformative learning experience that helps teams transition to new digital ways of working.

**OUTCOMES** —
1. more digitally capable Teams
2. more digitally fluent public servants
3. more successful, modern, human-centerd prototypes

**Collaborative, Open, Human-Centered and Iterative ways of Defining Problems and Prototyping solutions:**

The CSPS Accelerator is focused on product teams that departments send specifically to apply new skills to design and develop a new (or improved) product or service.

*"Great program to give focus to projects that otherwise would be put on the backburner and take long time to realize. And also do those projects right!"*