The CSPS Digital Academy

Mission
The CSPS Digital Academy helps public servants gain the knowledge, skills, and confidence needed for government in the digital age.

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Our Courses

A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.

Topic	Overview	Courses	Self-paced Skillsoft courses
Leadership	**What does it mean to be a leader in the digital era?** This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government.	**I500: Discover Digital for Executives** **I800: Modernizing Public Services for Managers** • Exploration of key concepts • Interactive virtual session • Workplace challenge	**2 courses** • I502: Best Practices for Digital Transformation • I526: Rethinking Business Models to Enable Digital Transformation
Digital	**Digital in Practice** demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context.	**I602: Digital in Practice** **I601: How to be Digital in the Canadian Public service** • Why the digital shift? • Digital behaviours • The Government of Canada digital standards	**3 courses** Top courses for learners: • I607: Exploring Customer Journey Mapping • I610: Achieving User-centric Design with User Personas • I636: Enabling Business-IT Collaboration and Strategic Alignment
Data	**Discover Data** aims to develop data competencies in support of a data-literate workforce and create a common language around data.	**I560: How data Literate are you?** **I561: A self directed guide to understanding data** **I511: The role of Data in Digital Government**	**6 courses** Top courses for learners: • I514: Making data-driven decisions • I519 Exploring Data Visualization • I523: Organizing Business Data with Data Modeling • I524: Turning Social Intelligence into Actionable Insight • I017: Big Data Fundamentals • I018: Big Data Interpretation
Cloud	**Discover Cloud** goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure.	**I150: Discover GC Cloud**	**1 course** Top courses for learners: I623: Embracing the Cloud for Business Efficiency
Agile	**Discover Agile** provides a practical overview of what it means to create an Agile culture in the Government of Canada.	**Coming Soon:** **I400: Introducing Agile to the Public Service (self-paced learning)** **I401: Introduction to Agile: Making it work (online course)**	**3 courses** Top courses for learners: • I556: Embracing an Agile Culture for Business Growth • I557: Developing and Supporting an Agile Mindset • I558: Agile stakeholder engagement and team development
Cyber Security	**Discover Cyber Security** provides best practices and practical tips to help public servants stay safe online.	**S035: Discovering Cybersecurity** • Defining Cyber Security • Why is it important and how does it relate to you? • How to stay cyber safe	**1 course** I619: Network Security Threats and Their Impacts
Artificial Intelligence	Explore how **Artificial Intelligence (AI)** and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement.	**Coming Soon:** **V020: Discover Artificial Intelligence** • Defining AI • Implications of AI • AI in a public sector context	**3 courses** Top courses for learners: • I629: Transforming the Workplace with AI • I630: Getting started with Machine Learning • I637: Reaching Efficient Solutions w Computational Thinking
Design	**Discover Design** introduces public servants to basic principles and techniques of human-centred design, which is about ensuring internal and external policies programs, services, and products fit real needs of real people.	**I642: Introduction to Human-Centered Design** • What is human-centred design? • Problem-facing techniques • Empathy and user research • Inclusive design and accessibility **Coming Soon:** **Inclusive by Design: The Digital Standards and GBA Plus**	**3 courses** Top courses for learners: • I605: Building a Culture of Design Thinking • I607: Exploring Customer Journey Mapping • I609: Exploring the Relationship between UI/UX design 🔍 Search "Design Thinking" for more

I601: How to be digital in the Canadian public service

A 6-week micro-course journey on how-to be "digital" in the public service

Let's face it: every worker is now a digital worker, every public servant is a digital public servant.

Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:

✔ What digital is - and isn't - and how it applies to government
✔ Best practices for working digitally
✔ The top trends driving digital transformation worldwide

Microlearning

Bite-sized learning about digital technology and government

Recently Published

🚌 **BUS RIDES**

Cyber Security in the Public Service	Data's One Stop Shop: The Data Ecosystem Resource Directory	The Viability Model Tool – Are You Ready for AI?	12 Days of Data	Evidence Informed Decision Making	Playful Discoveries: Using Virtual Whiteboards to Collaborate

Events

Helping public servants increase their digital acumen, build networks, band engage with experts from digital-related sectors, nationally and internationally

Events Schedule (2021-22)

March	April	May	June
Recognizing Data Bias March 30, 2022	Unlocking the Potential of Cloud April 12, 2022	Annual Disruption Event May 26, 2022	Digital Democracy June 15, 2022

Unlocking the Potential of Cloud

Date and time: April 12, 2022 | 12:30 pm to 3:30 pm (ET)
Registration deadline: April 12, 2022, 10:00 am (ET)
Language: Bilingual, with interpretation in both official languages

The adoption of cloud technologies in the public service continues to increase, but their full potential has yet to be realized. This event will explore how cloud applications are currently being deployed across the public service, bringing to light the strong business value of using these technologies.. Join experts in the field for an insightful panel discussion and showcase session on how they are leveraging the cloud today to drive innovation, growth and increased efficiency.

CSPS Digital Academy - On the Circuit Talks

Responsible Use of Artificial Intelligence and Biometric Technology

Date & Time: March 31, 2022 | 12:30 pm to 1:15 am (ET)

Come and learn what AI and biometric technology is about. Be part of the discussion as we talk about how it is being used, concerns that you may have, potential opportunities and more.

The School has successfully launched the pilot of these Talks. The first session on the importance of understanding data, held on February 28, 2022, was a hit. We had a great discussion.

Send us your questions in advance or ask them live. Whichever you prefer. Looking forward to seeing you on the Circuit!

Language: English, with interpretation in French through Wordly.

Click here to register

CSPS Digital Accelerator

MISSION — The CSPS Digital Accelerator provides hands-on learning opportunities combined with the coaching and mentoring needed to design, prototype and test successful user-centered government services.

OUTCOMES —
1. more digitally capable employees and management
2. more effective teams
3. more successful, more modern, user-centered projects and products.

OPTIMIZED FOR DEPARTMENT SUCCESS:

The CSPS Accelerator is focused on product teams that departments send specifically to apply new skills to design and develop a new (or improved) product or service.

"The CSPS Accelerator is not time away from their job, this is their job."