The CSPS Digital Academy

LAST UPDATED: June 3, 2021

Mission | The CSPS Digital Academy helps public servants gain the knowledge, skills, and confidence needed for government in the digital age.

Vision | Canadian public servants are equipped to build and work in a digital government.

Team Norms
1. We champion and embody Canada's Digital Standards.
2. We put people first.
3. We make a positive impact.
4. We are insatiably curious learners.
5. We believe in public service.

👏 **Stay in touch** | 🐦 @School_GC 🐦 @DigitalAcademyCAN | 🚌 Busrides | 📰 Newsletter

---

The Discover Series

A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.

Legend: MVP | Pilot | Production

Topic	The idea	Courses	Self-paced Skillsoft courses
Leadership	**What does it mean to be a leader in the digital era?** This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government.	I500: Discover Digital for Executives; I501: Discover Digital - Peer Connect; I800: Modernizing Public Services for Managers. **Leading with Agility in the Public Service** (Coming Soon and piloting with partners) • Exploration of key concepts • Interactive virtual session • Workplace challenge	**2 courses** • I502: Best Practices for Digital Transformation • I526: Rethinking Business Models to Enable Digital Transformation
Digital	**Digital in Practice** demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context.	I602: Digital in Practice; I601: How to be Digital in the Canadian Public service • Why the digital shift? • Digital behaviours • The Government of Canada digital standards	**3 courses** Top courses for learners: • I607: Exploring Customer Journey Mapping • I610: Achieving User-centric Design with User Personas • I636: Enabling Business-IT Collaboration and Strategic Alignment
Data	**Discover Data** aims to develop data competencies in support of a data-literate workforce and create a common language around data.	I560: How data Literate are you?; I511: The role of Data in Digital Government; I561: A self directed guide to understanding data	**3 courses** Top courses for learners: • I514: Making data-driven decisions • I523: Organizing Business Data with Data Modeling • I524: Turning Social Intelligence into Actionable Insight
Cloud	**Discover Cloud** goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure.	Coming Soon: I150: Discover GC Cloud; GC Cloud for Leaders	**1 course** Top courses for learners: I623: Embracing the Cloud for Business Efficiency
Agile	**Discover Agile** provides a practical overview of what it means to create an Agile culture in the Government of Canada.	Coming Soon: I400: Introduction to Agile in the Public Service (self-paced learning); I401: Introduction to Agile: Making it work (online course). Self-directed and developed in colloboration with Canadian Center for Cybersecurity	**3 courses** Top courses for learners: • I556: Embracing an Agile Culture for Business Growth • I557: Developing and Supporting an Agile Mindset • I558: Agile stakeholder engagement and team development
Cyber Security	**Discover Cyber Security** provides best practices and practical tips to help public servants stay safe online.	S035: Discovering Cybersecurity • Defining Cyber Security • Why is it important and how does it relate to you? • How to stay cyber safe	**1 course** I619: Network Security Threats and Their Impacts
Artificial Intelligence	Explore how **Artificial Intelligence (AI)** and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement.	V020: Discover Artificial Intelligence (Coming Soon) • Defining AI • Implications of AI • AI in a public sector context	**3 courses** Top courses for learners: • I629: Transforming the Workplace with AI • I630: Getting started with Machine Learning • I637: Reaching Efficient Solutions w Computational Thinking
Design	**Discover Design** introduces public servants to basic principles and techniques of human-centred design, which is about ensuring internal and external policies programs, services, and products fit real needs of real people.	I642: Introduction to Human-Centered Design • What is human-centred design? • Problem-facing techniques • Empathy and user research • Inclusive design and accessibility • Iterating through prototyping	**8 courses** Top courses for learners: • I605: Building a Culture of Design Thinking • I607: Exploring Customer Journey Mapping • I609: Exploring the Relationship between UI/UX design • I610: Achieving Customer-Centric Design with User Personas 🔍 Search "Design Thinking" for more
Virtual Events	Leveraging immersive technology, the **vExpo** provides easy access to event materials and presentations from one central location. Participants can visit the virtual lobby and navigate kiosks to learn about programs and initiatives.	CSPS and other departments virtual events • Implement cost sharing • Offer service to CSPS partners	**2 courses** • I613: Creating Engagement with Virtual Reality • I615: Applying Virtual Assistant Technology

---

I601: How to be digital in the Canadian public service
(Now Live!)

A 6-week micro-course journey on how-to be "digital" in the public service

Let's face it: every worker is now a digital worker, every public servant is a digital public servant.
Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:
- ✓ What digital is - and isn't - and how it applies to government
- ✓ Best practices for working digitally
- ✓ The top trends driving digital transformation worldwide

Busrides
Bite-sized learning about digital technology and government

Q4/Q1
- Accessibility icon
- Live definitions and translations
- Link Busrides content to Discover Series offerings
- Exploring LinkedIn Learning licensing
- Build content partnerships
- Experiment with learning paths and content curation

Engagement (2020-2021)
👥 Users 35,666
🔍 Page views 130,878

Top Articles

Going Remote Guide (10, 333 page views)

Remote Work, Defined (5, 355 views)

Going Remote Guide for Employees (4, 383 page views)

Latest Article
What we've learned on our digital journey...so far

Recently Published
- What we've learned on our digital journey...so far
- The Fourth Factor of Production — Giving Data its Due
- Clicks and Tips: Maximizing your Productivity
- A Closer Look at Women in Data
- Balancing Inclusion and Innovation at FWD50 2020
- COVID-19 Lessons Shared at FWD50 2020

Events
Helping public servants increase their digital acumen, build networks, band engage with experts from digital-related sectors, nationally and internationally

Events Schedule (2021-22)

September	October	November	December
Tackling Data Bias in AI	Maintaining an Open, Safe and Secure Cybersecurity Design for All Link TBD	The Future of Work Link TBD	Accessibility in the Digital Age Link TBD

Tackling Data Bias in AI
Date and time: September 1, 2021 | 1:30 pm to 2:00 pm (ET)
Registration deadline: September 1, 2021, 10:00 am (ET)
Language: English with simultaneous translation using live simultaneous interpretation and Wordly

As government organizations continue to explore the uses of AI, we must tackle the inherent data biases in AI systems, applications and business processes. Join the ongoing discussion around the risks of data bias.
Participants will learn how to develop robust data governance structures that foster responsible use and development of AI based on the shared values of diversity and inclusion.

CSPS Digital Accelerator

MISSION — The CSPS Digital Accelerator provides hands-on learning opportunities combined with the coaching and mentoring needed to design, prototype and test successful user-centered government services.

OUTCOMES
1. more digitally capable employees and management
2. more effective teams
3. more successful, more modern, user-centered projects and products.

OPTIMIZED FOR DEPARTMENT SUCCESS:
The CSPS Accelerator is focused on product teams that departments send specifically to apply new skills to design and develop a new (or improved) product or service.

"The CSPS Accelerator is not time away from their job, this is their job."

Virtual Expo
Exploring new ways to deliver virtual events

Attendees can easily visit virtual kiosks, access event information, view event presentations via a virtual lobby, leveraging immersive technologies to create an interactive, engaging and delightful user experience.