The CSPS Digital Academy

Mission — The CSPS Digital Academy helps public servants gain the knowledge, skills, and confidence needed for government in the digital age.

Vision — Canadian public servants are equipped to build and work in a digital government.

Team Norms
1. We champion and embody Canada's Digital Standards.
2. We put people first.
3. We make a positive impact.
4. We are insatiably curious learners.
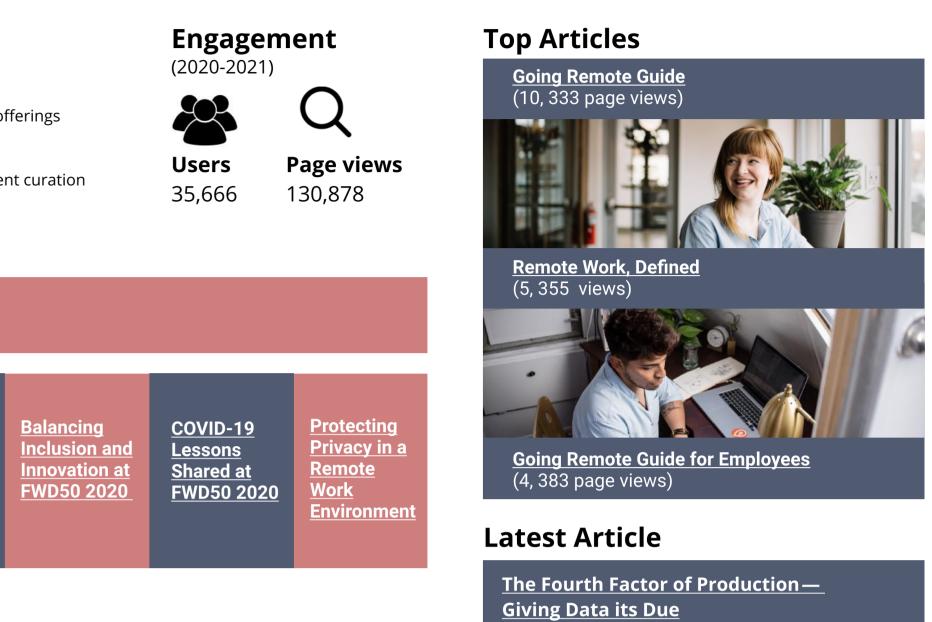5. We believe in public service.

👐 **Stay in touch** | 🐦 @School_GC | 🐦 @DigitalAcademyCAN | 🚌 Busrides | 📰 Newsletter

The Discover Series

A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.

Legend: MVP | Pilot | Production

Courses

Self-paced Skillsoft courses

Topic	The idea	Courses	Self-paced Skillsoft courses
Leadership	**What does it mean to be a leader in the digital era?** This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government.	I500: Discover Digital for Executives I501: Discover Digital - Peer Connect I800: Modernizing Public Services for Managers **Leading with Agility in the Public Service** (Coming Soon and piloting with partners) • Exploration of key concepts • Interactive virtual session • Workplace challenge	**2 courses** • I502: Best Practices for Digital Transformation • I526: Rethinking Business Models to Enable Digital Transformation
Digital	**Digital in Practice** demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context.	I602: Digital in Practice I601: How to be Digital in the Canadian Public service • Why the digital shift? • Digital behaviours • The Government of Canada digital standards	**7 courses** **Top courses for learners:** • I607: Exploring Customer Journey Mapping • I610: Achieving User-centric Design with User Personas • I636: Enabling Business-IT Collaboration and Strategic Alignment
Data	**Discover Data** aims to develop data competencies in support of a data-literate workforce and create a common language around data.	I560: How data Literate are you? I511: The role of Data in Digital Government I561: A self directed guide to understanding data	**7 courses** **Top courses for learners:** • I514: Making data-driven decisions • I523: Organizing Business Data with Data Modeling • I524: Turning Social Intelligence into Actionable Insight
Cloud	**Discover Cloud** goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure.	More offerings coming soon!	**1 course** **Top courses for learners:** I623: Embracing the Cloud for Business Efficiency
Agile	**Discover Agile** provides a practical overview of what it means to create an Agile culture in the Government of Canada.	Coming Soon: I400: Introduction to Agile in the Public Service (self-paced learning) I401: Introduction to Agile: Making it work (online course) Self-directed and developed in colloboration with Canadian Center for Cybersecurity	**3 courses** **Top courses for learners:** • I556: Embracing an Agile Culture for Business Growth • I557: Developing and Supporting an Agile Mindset • I558: Agile stakeholder engagement and team development
Cyber Security	**Discover Cyber Security** provides best practices and practical tips to help public servants stay safe online.	S035: Discovering Cybersecurity • Defining Cyber Security • Why is it important and how does it relate to you? • How to stay cyber safe	**1 course** I619: Network Security Threats and Their Impacts
Artificial Intelligence	Explore how **Artificial Intelligence (AI)** and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement.	V020: Discover Artificial Intelligence (Coming Soon) • Defining AI • Implications of AI • AI in a public sector context	**3 courses** **Top courses for learners:** I629: Transforming the Workplace with AI I630: Getting started with Machine Learning I637: Reaching Efficient Solutions w Computational Thinking
Design	**Discover Design** provides an opportunity to learn five basic principles of human-centered design to ensure that the internal and external policies, programs and services you create are feasible, viable, and fit the needs of real people.	I642: Discover Human-Centered Design	**2 courses** **Top courses for learners:** I605: Building a Culture of Design Thinking I607: Exploring Customer Journey Mapping I609: Exploring the Relationship between UI/UX design
Virtual Events	Leveraging immersive technology, the **vExpo** provides easy access to event materials and presentations from one central location. Participants can visit the virtual lobby and navigate kiosks to learn about programs and initiatives.	CSPS and other departments virtual events • Implement cost sharing • Offer service to CSPS partners	**2 courses** I613: Creating Engagement with Virtual Reality I615: Applying Virtual Assistant Technology

I601: How to be digital in the Canadian public service

(Now Live!)

A 6-week micro-course journey on how-to be "digital" in the public service

Let's face it: every worker is now a digital worker, every public servant is a digital public servant.

Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:

✓ What digital is - and isn't - and how it applies to government
✓ Best practices for working digitally
✓ The top trends driving digital transformation worldwide

Busrides

Bite-sized learning about digital technology and government

Q4/Q1
• Link Busrides content to Discover Series offerings
• Exploring LinkedIn Learning licensing
• Build content partnerships
• Experiment with learning paths and content curation

Engagement (2020-2021)

👥 **Users** 35,666

🔍 **Page views** 130,878

Recently Published

The Fourth Factor of Production— Giving Data its Due	Clicks and Tips: Maximizing your Productivity	A Closer Look at Women in Data	Balancing Inclusion and Innovation at FWD50 2020	COVID-19 Lessons Shared at FWD50 2020	Protecting Privacy in a Remote Work Environment

Top Articles

Going Remote Guide (10, 333 page views)

Remote Work, Defined (5, 355 views)

Going Remote Guide for Employees (4, 383 page views)

Latest Article

The Fourth Factor of Production— Giving Data its Due

Events

Helping public servants increase their digital acumen, build networks, band engage with experts from digital-related sectors, nationally and internationally

Events Schedule (2020-2021)

March	April	May
Succeeding in a Digital World	Policy Considerations Shaping Digital Transformation	Living Digital Disruption Successfully

Moving Quantum Computing from Theory to Practice

Date and time: June 16, 2021 | 10:30 am to 4:15 pm (ET)
Registration deadline: June 15, 2021, 4:00 pm (ET)
Language: Bilingual, with interpretation in both official languages

The first half of the event will explore the practical uses of quantum computers as well as some of the innovative projects being developed in this area. In the afternoon, participants will take a deeper, hands-on technical dive into personally programming a quantum computer.

This event builds on our popular introduction to the quantum computing event held on February 5, 2021, and the relevance of this fascinating topic to the Government of Canada

CSPS Accelerator   *Cohort1 in Q1, 2021*

THEME — The CSPS Accelerator provides hands-on learning opportunities combined with the coaching and mentoring needed to design, prototype and test successful user-centered government services.

OBJECTIVES
1. more digitally-capable employees and management
2. more effective teams
3. more successful, more modern, user-centered projects and products.

OPTIMIZED FOR PARTNER DEPARTMENT SUCCESS:

The CSPS Accelerator is focused on "intact" teams - that is, teams formed by partner departments specifically to design and develop a new (or improved) product or service

"The CSPS Accelerator is not time away from their job, this is their job."

Virtual Expo

Exploring new ways to deliver virtual events

Attendees can easily visit virtual kiosks, access event information, view event presentations via a virtual lobby, leveraging immersive technologies to create an interactive, engaging and delightful user experience.