The CSPS Digital Academy

LAST UPDATED: February 10, 2020

Mission | The CSPS Digital Academy helps public servants gain the knowledge, skills, and confidence needed for government in the digital age.

Vision | Canadian public servants are equipped to build and work in a digital government.

Team Norms
1. We champion and embody Canada's Digital Standards.
2. We put people first.
3. We make a positive impact.
4. We are insatiably curious learners.
5. We believe in public service.

The Discover Series

A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.

Legend: MVP | Pilot | Production

Courses / Self-paced Skillsoft courses

Topic	The idea	Courses	Self-paced Skillsoft courses
Leadership	**What does it mean to be a leader in the digital era?** This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government.	I500: Discover Digital for Executives / I501: Discover Digital - Peer Connect / **I800: Modernizing Public Services for Managers** (Coming Soon) • Exploration of key concepts • Interactive virtual session • Workplace challenge / **Leading with Agility in the Public Service** (Coming Soon and piloting with partners)	**2 courses** • I502: Best Practices for Digital Transformation • I526: Rethinking Business Models to Enable Digital Transformation
Digital	**Digital in Practice** demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context.	**I602: Digital in Practice** • Why the digital shift? • Digital behaviours • The Government of Canada digital standards	**7 courses** **Top courses for learners:** • I607: Exploring Customer Journey Mapping • I610: Achieving User-centric Design with User Personas • I636: Enabling Business-IT Collaboration and Strategic Alignment
Data	**Discover Data** aims to develop data competencies in support of a data-literate workforce and create a common language around data.	I560: How data Literate are you? / I561: A self directed guide to understanding data / I511: The role of Data in Digital Government	**7 courses** **Top courses for learners:** • I514: Making data-driven decisions • I523: Organizing Business Data with Data Modeling • I524: Turning Social Intelligence into Actionable Insight
Cloud	**Discover Cloud** goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure.	I639: Getting Started with Cloud Computing: Microsoft (for non-technical roles) / I640: Getting started with Cloud Computing: Microsoft (Cloud Adoption Framework for managers and architects) / **More offerings coming soon!**	**4 courses** **Top courses for learners:** I623: Embracing the Cloud for Business Efficiency I621: Getting Started with Cloud Computing
Agile	**Discover Agile** provides a practical overview of what it means to create an Agile culture in the Government of Canada.	**Coming Soon:** I400: Introduction to Agile in the Public Service (self-paced learning) I401: Introduction to Agile: Making it work (online course)	**3 courses** **Top courses for learners:** • I556: Embracing an Agile Culture for Business Growth • I557: Developing and Supporting an Agile Mindset • I558: Agile stakeholder engagement and team development
Cyber Security	**Discover Cyber Security** provides best practices and practical tips to help public servants stay safe online.	**Cyber Security 101** (Coming Soon) • Delivered by Canadian Centre for Cybersecurity • Defining Cyber Security • Why is it important and how does it relate to you? • How to stay cyber safe	**1 course** I619: Network Security Threats and Their Impacts
Artificial Intelligence	Explore how **Artificial Intelligence (AI)** and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement.	**Fundamental Concepts of AI** • Defining AI • Implications of AI • AI in a public sector context	**3 courses** **Top courses for learners:** • I629: Transforming the Workplace with AI • I630: Getting started with Machine Learning • I637: Reaching Efficient Solutions w Computational Thinking
Design	**Discover Design** provides an opportunity to learn five basic principles of human-centered design to ensure that the internal and external policies, programs and services you create are feasible, viable, and fit the needs of real people.	**I642: Discover Human-Centered Design** (Coming Soon)	**2 courses** **Top courses for learners:** • I605: Building a Culture of Design Thinking • I607: Exploring Customer Journey Mapping • I609: Exploring the Relationship between UI/UX design
Virtual Events	Leveraging immersive technology, the **vExpo** provides easy access to event materials and presentations from one central location. Participants can visit the virtual lobby and navigate kiosks to learn about programs and initiatives.	**CSPS and other departments virtual events** • Implement cost sharing • Offer service to CSPS partners	**2 courses** • I613: Creating Engagement with Virtual Reality • I615: Applying Virtual Assistant Technology

How to be digital in the Canadian public service

(Now Live!)

A 6-week micro-course journey on how-to be "digital" in the public service

Let's face it: every worker is now a digital worker, every public servant is a digital public servant.

Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:

- ✓ What digital is - and isn't - and how it applies to government
- ✓ Best practices for working digitally
- ✓ The top trends driving digital transformation worldwide

Busrides

Bite-sized learning about digital technology and government

Q3/Q4
- Link Busrides content to Discover Series offerings
- Exploring LinkedIn Learning licensing
- Develop FWDThinking Series
- Build content partnerships
- Experiment with learning paths and content curation

Engagement (2019-2020)

Users 17,236 | **Page views** 90,449

FWDThinking: Talk Show Series

Hosted by Alistair Croll
Built in partnership initiative with FWD50 organizers, FWDThinking is a learning series in a talk show format about how to do government differently, using the culture, practices and technologies of the digital era

Ep. 1	Ep. 2	Ep. 3	Ep. 4	Ep. 5	Ep. 6
Thinking Forward Explore the intersection of government and technology	**Empowering Product Teams** Learn about product management in a public sector context	**Principles and Practices for Government in the Digital Age** A playbook for government in the digital era	**The Tyranny of Analytics** Its an expanded discussion of Pia Andrew's comment in Ep. 1	**Canada's Journey Towards Digital Government** Lead up to the Digital Nations Summit and FWD 50 Conference	**Rhetoric and Reasoned Debate** A discussion on trust in public instituions

Top Articles

Going Remote Guide (13,826 page views)

Remote Work, Defined (6, 291page views)

Going Remote Guide for Employees (5, 979 page views)

Latest Article

A Closer Look at Women in Data

Events

Helping public servants increase their digital acumen, build networks,band engage with experts from digital-related sectors, nationally and internationally

Events Schedule (2020-2021)

	February		March	April
	Data Conference	**Understanding Quantum Computing and What It Means for the Public Service**	Succeeding in a Digital World	**Living Digital Disruption**

Data Conference 2021: An Integrated Data Community for Building Back Better

February 18 - 19

Join the Canada School of Public Service and Immigration, Refugees and Citizenship Canada. Participants will engage virtually on content ranging from data innovation, literacy, governance and learning.

The focus will be on creating and sharing tools to ensure that public servants across the government are well supported in their roles to better serve Canadians.

CSPS Accelerator (Premium Cohort 3)

Pre-accelerator coming in Q4, Accelerator in Q1, 2021

THEME — The CSPS Accelerator is a three-month intensive innovation accelerator that provides hands-on learning opportunities combined with the coaching and mentoring needed to design, prototype and test successful user-centered government services.

OBJECTIVES
1. more digitally-capable employees and management
2. more effective teams
3. more successful, more modern, user-centered projects and products.

OPTIMIZED FOR PARTNER DEPARTMENT SUCCESS:

The CSPS Accelerator is focused on "intact" teams - that is, teams formed by partner departments specifically to design and develop a new (or improved) product or service

"The CSPS Accelerator is not time away from their job, this is their job."

Virtual Expo

Exploring new ways to deliver virtual events

Attendees can easily visit virtual kiosks, access event information, view event presentations via a virtual lobby, leveraging immersive technologies to create an interactive, engaging and delightful user experience.