



# Strategic Pillars

**ATSSC**  
**2022-25**

## Collaborating with Tribunal Leadership and One Another



We will collaborate with tribunals and across secretariats and business lines to align our accountabilities to address overall business needs—ensuring that decisions and investments are made collectively in support of the ATSSC’s mandate.

We will:

- improve service to tribunals and those seeking access to justice;
- exchange information and resources; and
- enhance accountability and transparency.

## Delivering Business Excellence Through Innovation at Work



We recognize that access to justice and the business of government are changing in foundational ways. In response, we will be a model of administrative support to the tribunal sector by adapting our current practices to embrace the changing realities that affect the workplace. We will transform and shape the future of the ATSSC’s work by securely creating, sharing, and managing our work using modern tools, and by contributing to public service-wide transformation efforts. We will do so by:

- facilitating access to justice;
- investing in digital solutions and infrastructure; and
- prioritizing workplace evolution and Beyond2020.

## Supporting Our People



We will ensure the ATSSC is a place where people feel valued and respected—where they can grow and evolve—by inspiring personal and professional fulfillment. Recognizing that people are our greatest resource, we will implement programs that strengthen diversity, emphasize the importance of mental health and that contribute to leadership competencies, mentorship and career development. This work will include:

- fostering employee well-being;
- promoting diversity and inclusion; and
- improving training, mobility, talent management, and retention.