# What are Power Apps?

Power Apps is a service for building and using custom business apps that connect to your data and work across the web and mobile. Power Apps conveniently allows you to access your work apps no matter where you are: at home, on the road, in the field, off-campus, at the airport, or at the beach - anywhere life takes you.

# How do I Access Power Apps?

You can access Power Apps and Microsoft 365 (M365) via the official Microsoft 365 website.

Visit office.com, select the "App launcher" waffle in the top left-hand corner, and select the Power Apps icon

You may be required to sign in using your ESDC credentials if this is your first-time accessing Microsoft 365

# What are Restrictions for Power Apps?

You can only access Power Apps and M365 in the following ways:

On a managed government furnished laptop or tablet

On a managed government furnished mobile phone that can access work email

On a personal laptop connected to AppGate

On a personal laptop connected to the Secure Access Virtual Environment - Desktop (SAVE-D)

Restricted Devices page for more information.

# What are New Features in Power Apps?

Guidance and Training will be added at a later date.

# How do I access Canvas Apps?

Canvas Apps is available online, visit office.com

Sign into Microsoft with your ESDC credentials if prompted

Select the "App launcher" waffle in the top left-hand corner

Select the Power Apps Icon in the Apps section

In the main menu under the &Start From& ; header, select the Blank App

Under the & create; options, select the create button under the & Blank Canvas app& option

# What do I do if I am unable to access Canvas Apps?

Open a ticket with the National Service Desk (NSD)

# How do I change the application language?

Open the software and select &ldquo;File&rdquo;

Select &ldquo;Options and Settings&rdquo;, then select &ldquo;Options&rdquo;

Select &ldquo;Regional Settings&rdquo;, then select &ldquo;Application Language&rdquo;

You should be able to select your preferred language (English or French)

Note: There is no option within the application for English (Canadian) or French (Canadian)

# What do I do if have any other issues or questions not related?

Open a ticket with the National Service Desk (NSD)

Please include the following in the detailed description:

1. Identify the product related to the issue/request

Power Apps - Canvas Apps

Power Apps - SharePoint integrated Forms

Power Apps - Other

Power Automate Flows

Power BI Report Server

Power BI Microsoft 365

Power BI Desktop

2. Include as many details about the issues/request as possible

Power Apps Training

Canvas App Training:

Power Platform Knowledge Hub

Learning Catalogue

Power Platform Centre of Practise

Power Automate Training:

Power Platform Knowledge Hub

# What are Information Management Best Practices for Power Apps?

For advice and guidance on managing information, please reference the Information Management page.

# What Information Classification does Power Apps fall under?

ESDC received Protected B certification for select M365 applications.

Before using an M365 application for Unclassified, Protected A or Protected B information, refer to the interim guidance.

# Where can I find Help and Support for Power Apps?

The National Service Desk (NSD) only provides technical support for Power Apps at this time

Connect with the Microsoft 365 Help Team for non-technical support.

This includes, but is not limited to:

Training and learning

Demonstrations

Non-technical assistance with M365 features