# What is Power Automate?

Power Automate provides the ability to pre-program tasks that are repetitive, standardized, and time-consuming. Power Automate is reasonably easy for an everyday worker with no programming or technical experience to use to their advantage.

Power Automate is especially useful for approval workflows, integrating multiple apps and services, and automating time-consuming and monotonous tasks. Power Automate can be used for something as simple as routing a document for approval by your manager or as complex as onboarding a new employee at your organization.

# How do I Access Power Automate?

You can access Power Automate and Microsoft 365 (M365) via the official Microsoft 365 website.

Visit office.com, select the "App launcher" waffle in the top left-hand corner, and select the Power Automate icon.

You may be required to sign in using your ESDC credentials if this is your first-time accessing Microsoft 365.

# What are Restrictions for Power Automate?

You can only access Power Automate and M365 in the following ways:

On a managed government furnished laptop or tablet

On a managed government furnished mobile phone that can access work email

On a personal laptop connected to AppGate

On a personal laptop connected to the Secure Access Virtual Environment-Desktop (SAVE-D)

Visit the Restricted Devices page for more information.

# What are New Features in Power Automate?

Guidance and Training will be added at a later date.

# Where can I access Power Automate Training?

Guidance and Training will be added at a later date.

# What are Information Management Best Practices for Power Automate?

For advice and guidance on managing information, please reference the Information Management page.

# What Information Classification does Power Automate fall under?

ESDC received Protected B certification for select M365 applications.

Before using an M365 application for Unclassified, Protected A or Protected B information, refer to the interim guidance.

# Where can I access Technical Support for Power Automate?

All requests for Microsoft 365 technical support should be submitted to the National Service Desk (NSD).

This includes, but is not limited to issues related to:

Login or access

Applications not working properly

File syncing

Audio and video

# Where can I access Non-Technical Support for Power Automate?

The Microsoft 365 Community of Practice is a group of more than 500 employees at ESDC. It includes a sub-community of volunteer Super Users that can help you and your colleagues learn to use Power Automate and other applications.

This includes, but is not limited to:

Training and learning

Demonstrations

# Non-technical assistance with M365 features

Connect with them by asking a question about Power Automate in the Microsoft 365 Help team.