



Treasury Board of Canada
Secretariat

Secrétariat du Conseil du Trésor
du Canada

Canada

Vaccine registration - User feedback

March 8-14

March 16, 2021

Getting vaccinated tasks dominate feedback - Mar 8-14



30%

How to register for a vaccine

- Mar 10 - Ontario opens pharmacy registration pilot
- Mar 10 - Quebec - over 70 can now book appointments
- Mar 11 - PEI and SK open registration
- Mar 15 - Quebec to start vaccination in pharmacies
- Mar 15 - Ontario registration system will open



17%

When can I get vaccinated



12%

Is it safe for me?
(health issues,
drug interactions)



10%

Where can I
get vaccinated



7%

Effectiveness
of the vaccines



5%

Side effects
and adverse
reactions

Looking for answers during registration - March 8-14



Out of province

Can I get vaccinated where I am living even if my home province is elsewhere?



Without health card

I don't have a health card - how can I register? Do I need to bring ID with me?



Non-citizens

Am I eligible to receive the vaccine? Is it free for me too?



Which vaccine

Which vaccine will I get at my appointment? Will I get to choose?



Consent forms

Where are the consent forms? I was told to print this ahead of time.

Access all feedback

<https://feedback-by-page.tbs.alpha.canada.ca/bygroup?group=Vaccines>