

## The Discover Series

A suite of foundational offerings to help all public servants navigate today's new digital reality by introducing practical skills, tools, and techniques.

### Topic The idea

**Leadership** What does it mean to be a leader in the digital era? This suite of courses introduces leaders to the culture, practices and technologies that have changed all sectors of society, including government.

**Digital** Digital in Practice demystifies what it means to do government in a digital era. Learn the impact of technological change on how government works, effects internal and external services, and how to navigate government in this new context.

**Data** Discover Data aims to develop data competencies in support of a data-literate workforce and create a common language around data.

**Cloud** Discover Cloud goes over the information you need to care about - whether or not you work in IT - and includes an overview of the opportunities, applications and limitations of cloud computing, as well as what it means to set up proper architecture and infrastructure.

**Agile** Discover Agile provides a practical overview of what it means to create an Agile culture in the Government of Canada.

**Cyber Security** Discover Cyber Security provides best practices and practical tips to help public servants stay safe online.

**Artificial Intelligence** Explore how Artificial Intelligence (AI) and related technologies are disrupting business, showcase use cases of AI in a government context and discuss policy instruments, ethical AI and AI procurement.

**Design** Discover Design introduces public servants to basic principles and techniques of human-centred design, which is about ensuring internal and external policies, programs, services, and products fit real needs of real people.

**Virtual Events** Leveraging immersive technology, the vExpo provides easy access to event materials and presentations from one central location. Participants can visit the virtual lobby and navigate kiosks to learn about programs and initiatives.

Legend MVP Pilot Production

### Courses

- I500: Discover Digital for Executives**
- I501: Discover Digital - Peer Connect**
- I800: Modernizing Public Services for Managers**

**Leading with Agility in the Public Service** (Coming Soon and piloting with partners)

- Exploration of key concepts
- Interactive virtual session
- Workplace challenge

- I602: Digital in Practice**
  - I601: How to be Digital in the Canadian Public Service**
- Why the digital shift?
  - Digital behaviours
  - The Government of Canada digital standards

- I560: How data literate are you?**
- I511: The role of Data in Digital Government**
- I561: A self directed guide to understanding data**

More offerings coming soon!

Coming Soon:

- I400: Introduction to Agile in the Public Service (self-paced learning)**
- I401: Introduction to Agile: Making it work (online course)**

Self-directed and developed in collaboration with Canadian Center for Cybersecurity

- S035: Discovering Cybersecurity**
- Defining Cyber Security
  - Why is it important and how does it relate to you?
  - How to stay cyber safe

- V020: Discover Artificial Intelligence** (Coming Soon)
- Defining AI
  - Implications of AI
  - AI in a public sector context

- I642: Introduction to Human-Centered Design**
- What is human-centred design?
  - Problem-facing techniques
  - Empathy and user research
  - Inclusive design and accessibility
  - Iterating through prototyping

- CSPS and other departments virtual events**
- Implement cost sharing
  - Offer service to CSPS partners

### Self-paced Skillsoft courses

- 2 courses**
- I502: Best Practices for Digital Transformation
  - I526: Rethinking Business Models to Enable Digital Transformation

- 3 courses**
- Top courses for learners:**
- I607: Exploring Customer Journey Mapping
  - I610: Achieving User-centric Design with User Personas
  - I636: Enabling Business-IT Collaboration and Strategic Alignment

- 3 courses**
- Top courses for learners:**
- I514: Making data-driven decisions
  - I523: Organizing Business Data with Data Modeling
  - I524: Turning Social Intelligence into Actionable Insight

- 1 course**
- Top courses for learners:**
- I623: Embracing the Cloud for Business Efficiency

- 3 courses**
- Top courses for learners:**
- I556: Embracing an Agile Culture for Business Growth
  - I557: Developing and Supporting an Agile Mindset
  - I558: Agile stakeholder engagement and team development

- 1 course**
- I619: Network Security Threats and Their Impacts

- 3 courses**
- Top courses for learners:**
- I629: Transforming the Workplace with AI
  - I630: Getting started with Machine Learning
  - I637: Reaching Efficient Solutions w Computational Thinking

- 8 courses**
- Top courses for learners:**
- I605: Building a Culture of Design Thinking
  - I607: Exploring Customer Journey Mapping
  - I609: Exploring the Relationship between UI/UX design
  - I610: Achieving Customer-Centric Design with User Personas
- Search "Design Thinking" for more

- 2 courses**
- I613: Creating Engagement with Virtual Reality
  - I615: Applying Virtual Assistant Technology

## I601: How to be digital in the Canadian public service (Now Live!)

A 6-week micro-course journey on how-to be "digital" in the public service

**Let's face it: every worker is now a digital worker, every public servant is a digital public servant.**

Built in partnership with a pan-Canadian team, the Digital Academy is leading the next iteration of the "How-to be digital in the Canadian public service" bootcamp, an introduction to digital open to all levels of Canada's public service, academia, and civil society.

This course is about applying the culture, practices and technologies of digital in your day-to-day work in the public sector, covering topics like:

- ✓ What digital is - and isn't - and how it applies to government
- ✓ Best practices for working digitally
- ✓ The top trends driving digital transformation worldwide

## Busrides

Bite-sized learning about digital technology and government

Q4/Q1

- Link Busrides content to Discover Series offerings
- Exploring LinkedIn Learning licensing
- Build content partnerships
- Experiment with learning paths and content curation

**Engagement** (2020-2021)



**Users**  
35,666



**Page views**  
130,878

### Top Articles

**Going Remote Guide** (10,333 page views)

**Remote Work, Defined** (5,355 views)

**Going Remote Guide for Employees** (4,383 page views)

### Latest Article

**The Fourth Factor of Production — Giving Data its Due**

## Events

Helping public servants increase their digital acumen, build networks, and engage with experts from digital-related sectors, nationally and internationally

	August	September	October	November
<b>Events Schedule (2021-22)</b>	<b>How to use Accelerator to Drive Innovation in the Public Service</b>	<b>Tackling Data Bias in AI</b>	<b>Maintaining an Open, Safe and Secure Cybersecurity Design for All</b>	<b>The Future of Work</b>
	Link TBD	Link TBD	Link TBD	Link TBD

### How to use Accelerator to Drive Innovation in the Public Service

Date and time: August 17, 2021 | 11:00 am to 2:00 pm (ET)  
Registration deadline: August 16, 2021, 4:00 pm (ET)  
Language: Bilingual, with interpretation in both official languages.

The accelerator community, though dispersed, is growing and driving innovation worldwide. While their meaning, impact and value have yet to be fully realized, accelerators are a valuable asset. Join the discussion and attend the live demonstration to find out how you can be part of an accelerator program, and explore why they are important instruments for public servants.

## CSPS Digital Accelerator

**THEME** The CSPS Digital Accelerator provides hands-on learning opportunities combined with the coaching and mentoring needed to design, prototype and test successful user-centered government services.

**OBJECTIVES**

1. more digitally-capable employees and management
2. more effective teams
3. more successful, more modern, user-centered projects and products.

### OPTIMIZED FOR PARTNER DEPARTMENT SUCCESS:

The CSPS Accelerator is focused on "intact" teams - that is, teams formed by partner departments specifically to design and develop a new (or improved) product or service.



"The CSPS Accelerator is not time away from their job, this is their job."

## Virtual Expo

Exploring new ways to deliver virtual events

Attendees can easily visit virtual kiosks, access event information, view event presentations via a virtual lobby, leveraging immersive technologies to create an interactive, engaging and delightful user experience.

