

Communicating with the Official Languages Centre of Excellence

Are you the Person responsible for official languages (PROL) of your institution, as per requirement 6.1.2 of the Policy on Official Languages?

Yes

No

Requests for interpretation of the Policy on Official Languages and it's related directives

OLCEInformationCELO@tbs-sct.gc.ca

Requests for meetings, presentations, briefings or general inquires

OLCEInformationCELO@tbs-sct.gc.ca

Requests related to the Official Languages Regulations, the Official Languages Regulations Re-Application Exercise or the System for Official Languages Obligations (SOLO)

info-ollo@tbs-sct.gc.ca

Requests related to the Annual Report on Official Languages or the Annual Review on Official Languages

OLReview-BilanLO@tbs-sct.gc.ca

Requests related to the Second Language Training Framework

OLCE-2OL-Learning_CELO-Apprentissage-2LO@tbs-sct.gc.ca

Send your request to your institutions Person responsible for official languages List of PROL

The person responsible for official languages (PROL) is your institutions official languages expert and liaison between the Official Languages Centre of Excellence (OLCE) and your institution. If the PROL cannot respond to your request, they will contact the OLCE on your behalf.

Business standards

The Official Languages Centre of Excellence maintains a service standard of 10 business days for responding to questions. In the case of complex questions, this period may be extended.