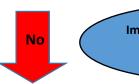
## ANALYSIS TOOL – PART VII OF THE OFFICIAL LANGUAGES ACT (OLA) Assessing impact on official language minority communities (OLMCs)

#### Ask yourself these questions before, or while, developing or revising your initiative

### When implemented, could my initiative have an impact on people who belong to OLMCs?

OLMC: English speakers in Quebec and French speakers outside Quebec

Your questioning is important. By taking into account the needs of OLMCs, we can have a significant impact on their health status, as well as on their access to safe and high-quality health services.



Important: Document your analysis process!



# I don't know



### How did I come to this conclusion?

- The initiative has no connection to OLMCs (internal administrative process, no interaction with the public, etc.)
- I consulted internal resources, documentation, OLMCs, or I did some research and found evidence to support my conclusion.



No change required

# The content or delivery of the initiative must be changed to meet the needs of OLMCs.

- I need to plan for additional measures and/or resources to ensure that the implementation of the initiative has the same impact in OLMCs as in the majority community, such as:
  - Consultations with OLMCs in order to understand their particular needs;
  - services, documents and resources available in the minority official language;
  - active offer of service in the minority official language;
  - representation of OLMCs in working groups, etc.

#### How can I learn more about the needs of OLMCs?

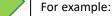
Contact us! hc.olcdb-baclo.sc@canada.ca

The Official Language Community Development Bureau (OLCDB) can:

- Provide you with general information on OLMCs;
- Provide you with reports and research data;
- Introduce you to key OLMC organizations;
- Invite you to attend a meeting of the Federal Health Portfolio Consultative Committee for Canada's OLMCs in order to discuss issues in your field that could have an impact on OLMCs.

Once better informed, ask yourself the initial question again...

How can we remain mindful of the impact of our initiatives on OLMCs in the future? What strategies are in place to monitor the progress of the initiative and its desired impact on OLMCs?



- include in your initiative a strategy that demonstrates performance measurement (for ex. performance indicators), accountability and an impact assessment on OLMCs/official languages; and
- ensure that the team remains well informed by completing ad hoc training on Health Canada's responsibilities under the OLA.

