



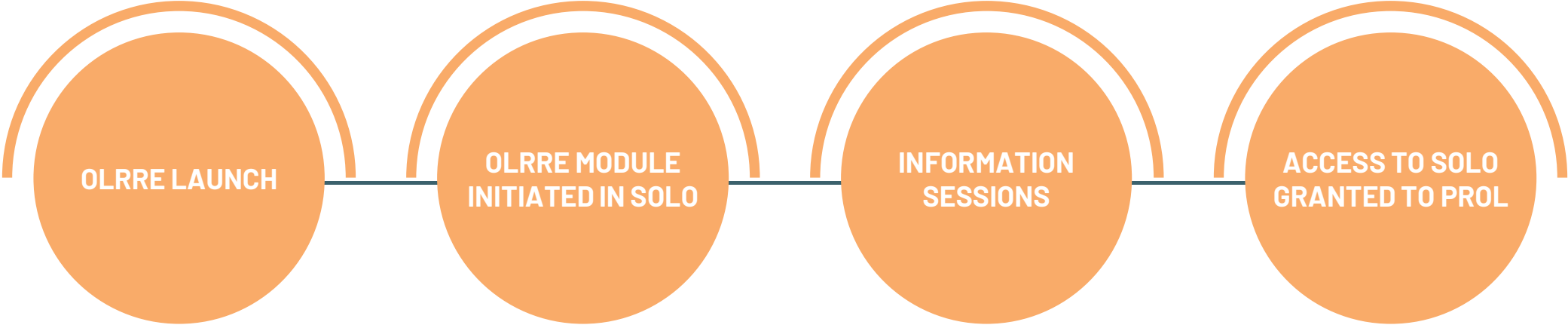
**Official
Languages Centre
of Excellence**

Automatic Rules and the *Official Languages* (*Communications with and Services to the Public*) Regulations Reapplication Exercise (OLRRE)

February 13, 2024

Targeted presentation intended for the Persons
Responsible for Official Languages (PROL)

OLRRE – updates



- ✓ Officially launched on September 21, 2023

- ✓ TBS verified the application of the Regulations in the module
- ✓ TBS worked with IT to resolve issues

- ✓ Automatics (February 13)
- ✓ Service areas (February 15)
- ✓ Proportionality principle and consultations (February 20)
- ✓ Measurement of demand (February 21)

- ✓ SOLO will be reopened to users the week of February 26, 2024
- ✓ Start of the Directive deadlines



Steps of the OLRRE



An overview

The Governor in Council may, through the Regulations, consider the following criteria to determine whether there is significant demand:

- the size of the linguistic minority in the area served and its proportion to the total population of the area;
- the particular characteristics of the minority;
- the volume of communications or services between an office and its users; and
- any other criteria deemed appropriate.

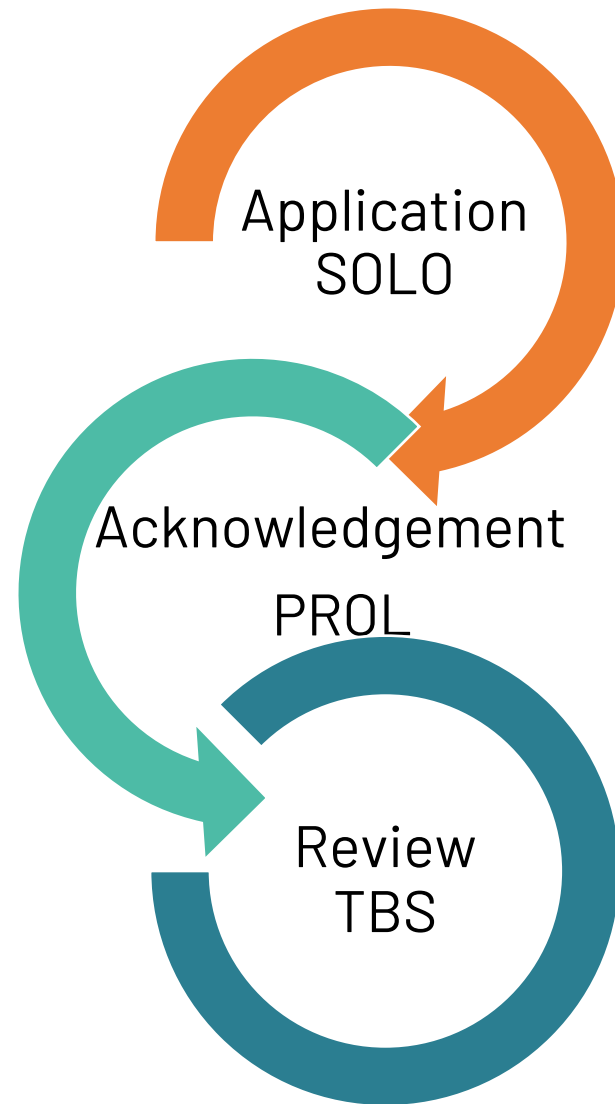


These criteria are included in the Regulations through three different types of rules:

- General rules
- Specific rules
- Rules concerning the nature of the office

Rules
targeted by
the OLRRE

OLRRE – Automatic rules



SOLO – Navigating the automatic rules

1.

System for Official Languages Obligations

Home Annual review Registrations Tasks Reports **OLRRE** OL Statistical Data

Account settings Sign out

Dashboard

The System for Official Languages Obligations (SOLO) helps federal institutions and certain organisations subject to the Official Languages Act apply the Regulations to determine the language designation of their offices and ensure that any member of the public can, where applicable, communicate with and obtain services from their offices in the official language of his/her choice in Canada or abroad.

Offices and information

[Register an office](#)
Register an office to determine its language designation.

[Manage offices](#)
View, edit, or delete registered offices.

[Generate reports](#)
Create, view and print reports for registered offices.

Most requested

- [Review registered offices](#)
- [View your institution's outstanding tasks](#)
- [View your institution's official languages review questionnaire](#)
- [Search](#)

More information

- [Official Languages Act](#)
- [Regulations](#)
- [Contact the OLCE](#)
- [Burois](#)
- [SOLO Training](#)

2.

Government of Canada / Gouvernement du Canada

Home Annual review Registrations Tasks Reports **OLRRE** OL Statistical Data

Account settings Sign out

Official Languages Regulations Reapplication Exercise

The Official Languages Regulations Reapplication Exercise (OLRRE) occurs after the release of the most recent decennial census data.

[Review OLRRE changes](#)
See how the new census data impacts your institution's offices;

[Generate reports](#)
Create reports to show the number of offices impacted by the OLRRE and the status of OLRRE activities

3.

Review results

Institutions: Canadian Food (dropdown)
OLRRE tasks status: -- All -- (dropdown)
PROL Tasks: -- All -- (dropdown)

Atlantic Canada Opportunities Agency
Canadian Food Inspection Agency

No change 10 | Provision 4 | Designation 0 | Change to the provision and designation 3 | TBD 10

View

SOLO – Navigating the automatic rules (con't)

4.

Official Languages Regulations Reapplication Exercise

SOLO has applied the new census data and Regulations on registered offices. To review details of an impacted office and acknowledge its updated language designation, click View.

▶ How to review OLRRE results

Review results

Institutions: Atlantic Canad |
 OLRRE tasks status: -- All -- |
 PROL Tasks: -- All -- |
 [View](#)

No change **10** |
 Provision **4** |
 Designation **0** |
 Change to the provision and designation **1** |
 TBD **13**

Filter items Showing 1 to 10 of 28 entries | Show **10** entries

Status	Inst	Office number	Office name	Address	Office type	Provision	Designation	Change details	Tasks	View
OLRRE review	ACO	88527	Local Office 88527	10 Barter'S Hill, St. John'S	A local office or facility	from: 5-1-d to: 5-1-f	Bilingual	Both	Acknowledge	View
OLRRE review	ACO	95518	Local Office 95518	1649 Highway 1, Church Point	A local office or facility	5-1-h-iii	Bilingual	No change	Acknowledge	View
OLRRE review	ACO	88030	Local Office 88030	1801 Hollis Street, Halifax	A local office or facility	5-1-a	Bilingual	No change	Acknowledge	View
OLRRE review	ACO	3479	Local Office 3479	70 Crescent Street, Sydney	A local office or facility	from: 5-1-h-ii to: 5-1-l	Bilingual	Provision	Acknowledge	View
OLRRE	ACO	92012	Local Office	103 Water Street,	A local office or	from: 5-1-h-i to: 5-1-h-iii	Bilingual	Provision	Acknowledge	View

5.

Local Office 93947

Office number: 93947
Designation: Bilingual
Provision: 5-1-h-iii
Address: 98 Rue De La Reine, Gaspé, Quebec
Demographic type: 3
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: No
School: No

Demographic summary

CMA/CSD	Minority pop	Minority pop. %	Population
Gaspé	1770	11.8%	15030

▶ 5(1)(h)(iii)

[Acknowledge](#) |
 [Return to tasks](#) |
 [Signal an issue](#)

Local Office 93947 (Review)

Office number: 93947
Designation: Bilingual
Provision: 5-1-h-iii
Address: 98 Rue De La Reine, Gaspé, Quebec
Demographic type: 3
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: No
School: No
OLRRE task: Acknowledge

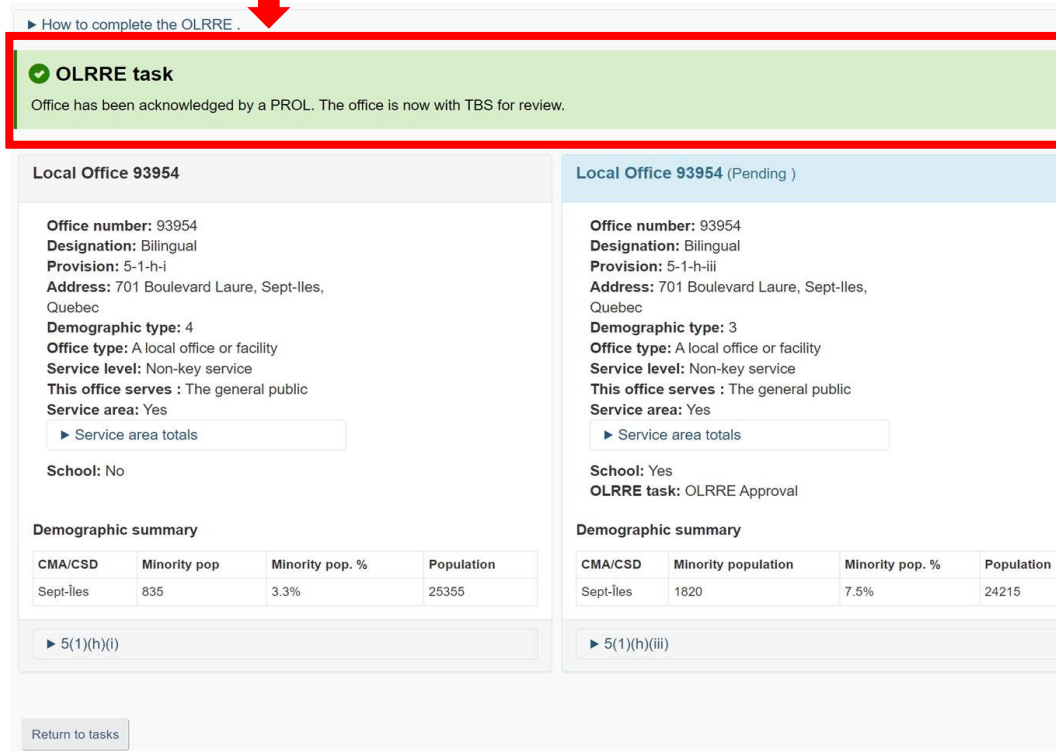
Demographic summary

CMA/CSD	Minority population	Minority pop. %	Population
Gaspé	2390	16.0%	14935

▶ 5(1)(h)(iii)

SOLO – Navigating the automatic rules (con't)

6.



▶ How to complete the OLRRE .

OLRRE task
Office has been acknowledged by a PROL. The office is now with TBS for review.

Local Office 93954

Office number: 93954
Designation: Bilingual
Provision: 5-1-h-i
Address: 701 Boulevard Laure, Sept-Îles, Quebec
Demographic type: 4
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: Yes
▶ Service area totals

School: No

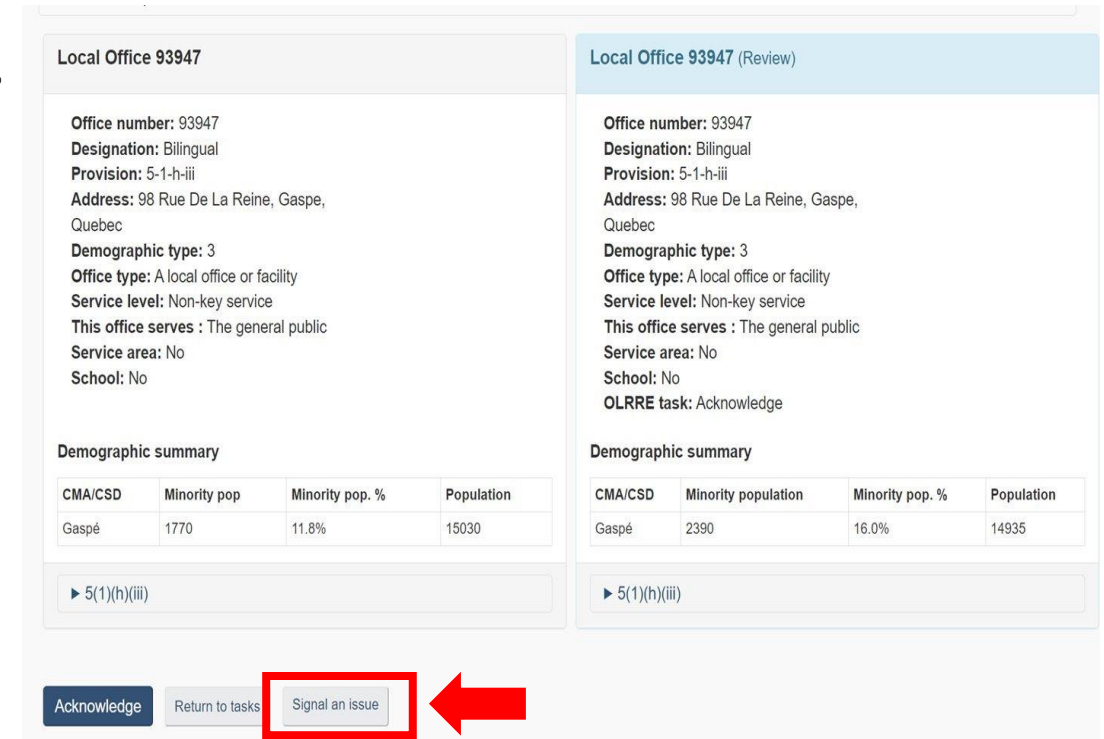
Demographic summary

CMA/CSD	Minority pop	Minority pop. %	Population
Sept-Îles	835	3.3%	25355

▶ 5(1)(h)(i)

Return to tasks

7.



Local Office 93947

Office number: 93947
Designation: Bilingual
Provision: 5-1-h-iii
Address: 98 Rue De La Reine, Gaspé, Quebec
Demographic type: 3
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: No
School: No

Demographic summary

CMA/CSD	Minority pop	Minority pop. %	Population
Gaspé	1770	11.8%	15030

▶ 5(1)(h)(iii)

Local Office 93947 (Review)

Office number: 93947
Designation: Bilingual
Provision: 5-1-h-iii
Address: 98 Rue De La Reine, Gaspé, Quebec
Demographic type: 3
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: No
School: No
OLRRE task: Acknowledge

Demographic summary

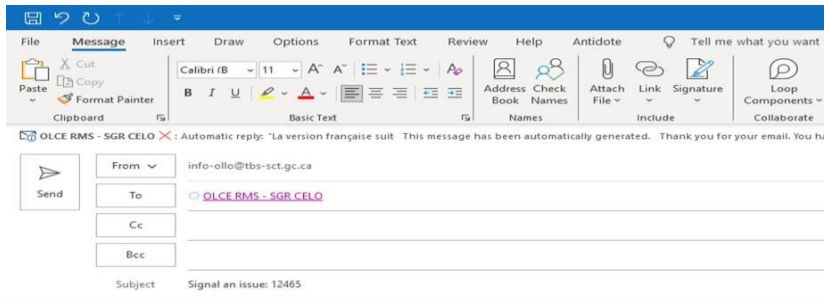
CMA/CSD	Minority population	Minority pop. %	Population
Gaspé	2390	16.0%	14935

▶ 5(1)(h)(iii)

Acknowledge Return to tasks **Signal an issue**

SOLO – Navigating the automatic rules (con't)

8.



9.

Signal an issue
PROL has flagged an issue with this office via email. The office is now with TBS for review.

Local Office 88525

Office number: 88525
Designation: Bilingual
Provision: 5-1-k
Address: 100 Sydney Street, Charlottetown, Prince Edward Island
Demographic type: 4
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: Yes
School: No

CMA/CSD	Minority pop	Minority pop. %	Population
Charlottetown	730	2.2%	33605

Local Office 88525 (Review)

Office number: 88525
Designation: Bilingual
Provision: 5-1-l
Address: 100 Sydney Street, Charlottetown, Prince Edward Island
Demographic type: 4
Office type: A local office or facility
Service level: Key service
This office serves : The general public
Service area: Yes
School: Yes
OLRRE task: Acknowledge

CMA/CSD	Minority population	Minority pop. %	Population
Charlottetown	1470	3.9%	37850

[Acknowledge](#) [Return to tasks](#) [Signal an issue](#)

10.

OLRRE task
Office has been acknowledged by a PROL. The office is now with TBS for review.

Local Office 88525

Office number: 88525
Designation: Bilingual
Provision: 5-1-k
Address: 100 Sydney Street, Charlottetown, Prince Edward Island
Demographic type: 4
Office type: A local office or facility
Service level: Non-key service
This office serves : The general public
Service area: Yes
School: No

CMA/CSD	Minority pop	Minority pop. %	Population
Charlottetown	730	2.2%	33605

Local Office 88525 (Pending)

Office number: 88525
Designation: Bilingual
Provision: 5-1-l
Address: 100 Sydney Street, Charlottetown, Prince Edward Island
Demographic type: 4
Office type: A local office or facility
Service level: Key service
This office serves : The general public
Service area: Yes
School: Yes
OLRRE task: OLCE Approval

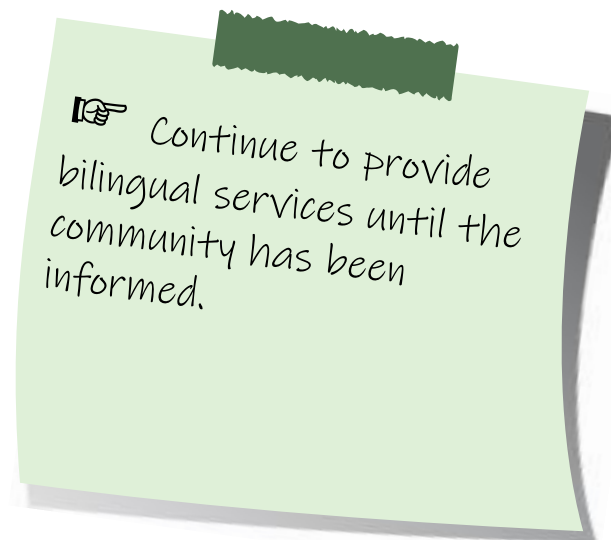
CMA/CSD	Minority population	Minority pop. %	Population
Charlottetown	1470	3.9%	37850

[Return to tasks](#)

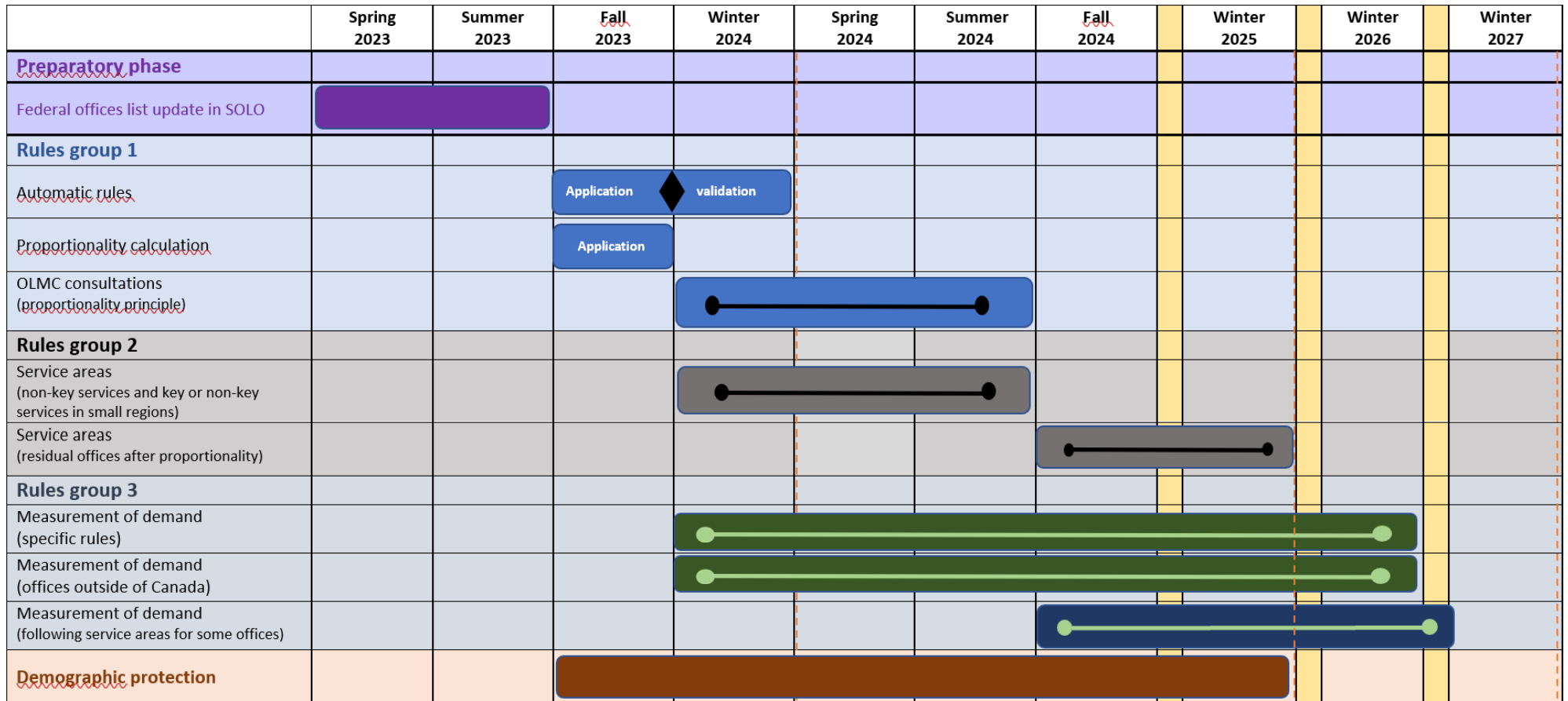


Once the language designation has been determined

- When the language designations of offices have been determined, the *Directive on the Implementation of the Official Languages (Communications with and Services to the Public) Regulations* provide for:
 - up to one year to comply and implement new bilingual obligations;
 - up to one year to inform the minority population served by the offices of the date scheduled for the discontinuation of bilingual services and how they can now receive services in their official language.



PROVISIONAL CRITICAL PATH
OFFICIAL LANGUAGES REGULATIONS REAPPLICATION EXERCISE (OLRRE)






Burolis Publication

Burolis Publication

Burolis Publication

Legend:

-  Validation by PROL
-  6-month deadline, as per the Directive, to complete this task
-  2-year deadline, as per the Directive, to complete this task

Note: This critical path is tentative. The time period at which the activities of each group will begin is subject to change.



Questions?

info-ollo@tbs-sct.gc.ca

Resources

- [Official Languages \(Communications with and Services to the Public\) Regulations \(justice.gc.ca\)](https://www.justice.gc.ca)
- [Directive on the Implementation of the Official Languages \(Communications with and Services to the Public\) Regulations- Canada.ca](https://www.canada.ca)
- [Regulations Toolbox on GCwiki](#)