

Official

Languages Centre

of Excellence

**NN** 

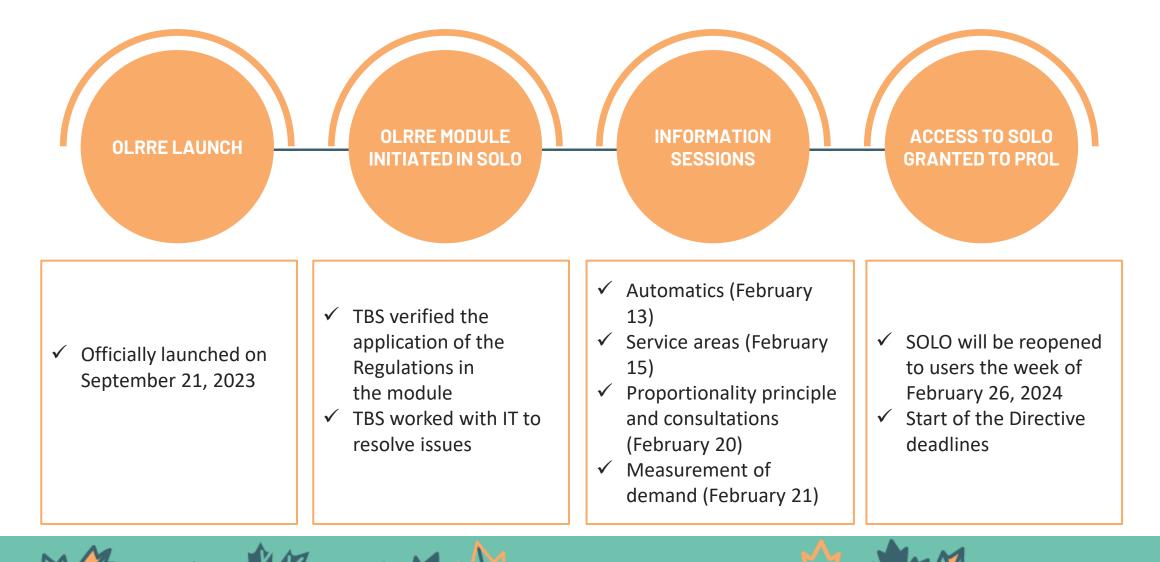


Automatic Rules and the Official Languages (Communications with and Services to the Public) Regulations Reapplication Exercise (OLRRE)

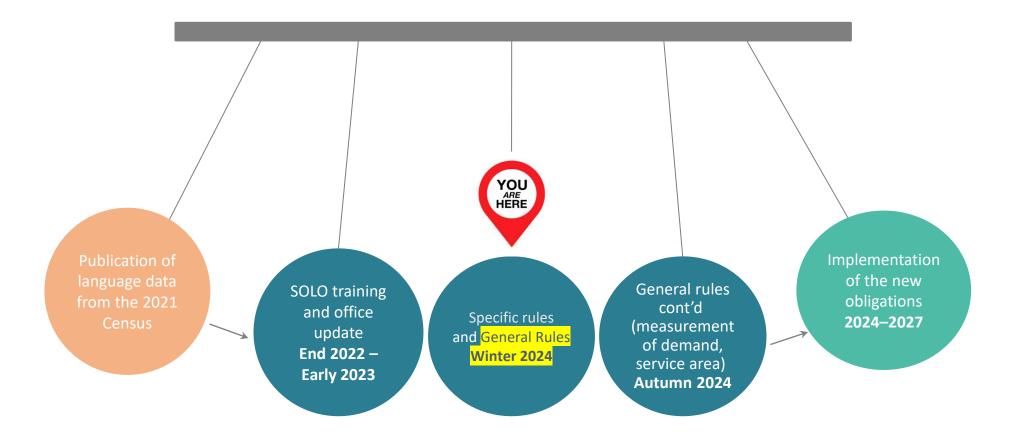
February 13, 2024

Targeted presentation intended for the Persons Responsible for Official Languages (PROL)

## **OLRRE – updates**



## **Steps of the OLRRE**





## **An overview**

The Governor in Council may, through the Regulations, consider the following criteria to determine whether there is significant demand:

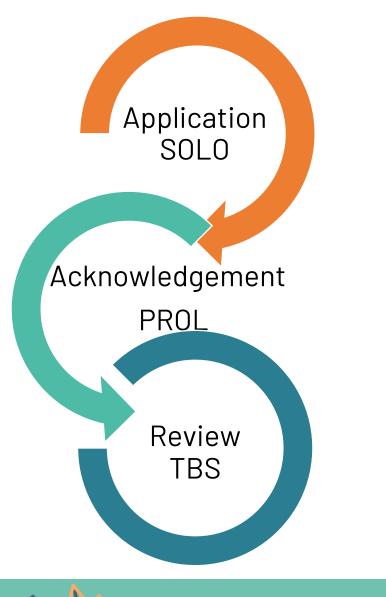
- the size of the linguistic minority in the area served and its proportion to the total population of the area;
- the particular characteristics of the minority;
- the volume of communications or services between an office and its users; and
- any other criteria deemed appropriate.

These criteria are included in the Regulations through three different types of rules:

- General rules
- Specific rules
- Rules concerning the nature of the office

Rules targeted by the OLRRE

## **OLRRE – Automatic rules**



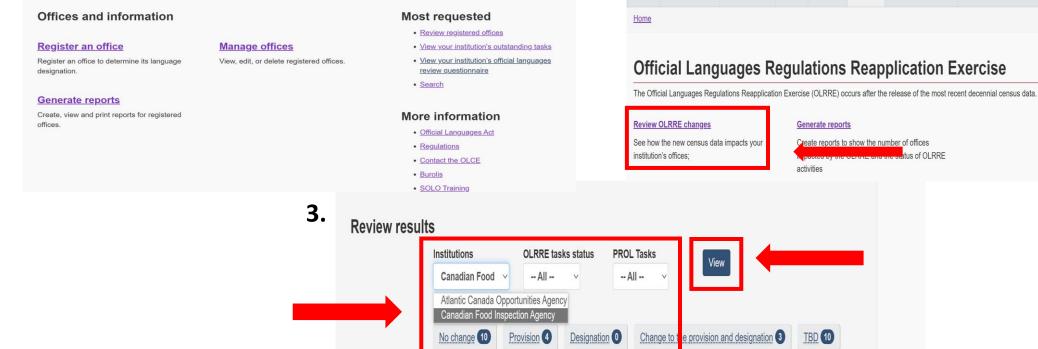


# **SOLO – Navigating the automatic rules**



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Home	Annual review	Registrations	Tasks	Reports	OLRRE	OL Statistical Data		
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The System for Official Languages Obligations (SOLO) helps federal institutions and certain organisations subject to the Official Languages Act apply the Regulations to determine the language designation of their offices and ensure that any member of the public can, where applicable, communicate with and obtain services from their offices in the official language of his/her choice in Canada or abroad.



2.

Government Gouvernement

System for Official Languages Obligations

du Canada

Home Annual review Registrations Tasks Reports OLRRE OL Statistical Data

of Canada



Français

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Account settings

## SOLO – Navigating the automatic rules (con't)

SOLO has a designation,		w census data and	d Regulations on	registered offic	es. To reviev	/ details of an imp	acted office and ack	nowledge its up	dated language	Loca	Office	93947			Local Offi	ce 93947 (Review)	
► How to	review OLRR	E results															
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Populatio

## SOLO - Navigating the automatic rules (con't)

► How to complete the OLRRE

### 6. OLRRE task

Office has been acknowledged by a PROL. The office is now with TBS for review.

#### Local Office 93954

Address: 701 Boulevard Laure, Sept-Iles, Demographic type: 4 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Designation: Bilingual
Duebec Demographic type: 4 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Provision: 5-1-h-i
Demographic type: 4 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Address: 701 Boulevard Laure, Sept-Iles,
Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Quebec
Service level: Non-key service This office serves : The general public Service area: Yes	Demographic type: 4
his office serves : The general public Service area: Yes	Office type: A local office or facility
Service area: Yes	Service level: Non-key service
	This office serves : The general public
	Service area: Yes
<ul> <li>Service area totals</li> </ul>	<ul> <li>Service area totals</li> </ul>

Minority pop. %

3.3%

Population

25355

# Local Office 93954 (Pending ) Office number: 93954 Designation: Bilingual Provision: 5-1-h-iii Address: 701 Boulevard Laure, Sept-Iles, Quebec Demographic type: 3 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area : Yes ► Service area totals School: Yes

OLRRE task: OLRRE Approval

#### Demographic summary

CMA/CSD	Minority population	Minority pop. %	Population
Sept-Îles	1820	7.5%	24215

▶ 5(1)(h)(iii)

Return to tasks

► 5(1)(h)(i)

CMA/CSD

Sept-Îles

Demographic summary

**Minority pop** 

835

Local Office 93947		Local Offi	ce 93947 (Review)	
Office number: 93947		Office nu	mber: 93947	
Designation: Bilingual		Designat	ion: Bilingual	
Provision: 5-1-h-iii		Provision	1: 5-1-h-iii	
Address: 98 Rue De La Reine, Gaspe,		Address:	98 Rue De La Reine, Ga	aspe,
Quebec		Quebec		
Demographic type: 3		Demogra	phic type: 3	
Office type: A local office or facility		Office typ	be: A local office or facility	/
Service level: Non-key service		Service le	evel: Non-key service	
This office serves : The general public		This offic	e serves : The general p	oublic
Service area: No		Service a	rea: No	
School: No		School: N	Vo	
		OLRRE ta	ask: Acknowledge	
Demographic summary		Demograph	nic summary	
CMA/CSD Minority pop Minorit	p. % Population	CMA/CSD	Minority population	Minority pop. %

15030

► 5(1)(h)(iii)

Gaspé

1770

7.



11.8%

## ► 5(1)(h)(iii)

2390

Gaspé



16.0%

Population

14935

## SOLO – Navigating the automatic rules (con't)

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10.

#### OLRRE task

Office has been acknowledged by a PROL. The office is now with TBS for review

	ed an issue with this	s office via email. The	office is now with TB				Designat Provision Address: Prince Ed Demogra Office typ Service in This offic Service a	:: 100 Sydney Street, C dward Island aphic type: 4 rpe: A local office or fat level: Non-key service ice serves : The gener area: Yes iice area totals	illity		Prince Edwa Demographi Office type: Service leve This office as Service area Service area School: Yes	: Bilingual :-1-1 0 Sydney Street, Charli rd Island ic <b>type:</b> 4 A local office or facility <b>d</b> : Key service <b>serves</b> : The general pu <b>a</b> : Yes area totals		
Local Office 8					88525 (Review)		Demograpi	bhic summary			Demographic			
				Office number	er: 88525									
Prince Edward	Bilingual 1-k Sydney Street, Ch d Island	arlottetown,		Designation: Provision: 5- Address: 100 Prince Edward	: Bilingual -1-I 0 Sydney Street, Charl rd Island	lottetown,	CMA/CSD Charlottetow	Minority pop wn 730	Minority pop. % 2.2%	Population 33605	CMA/CSD Charlottetown	Minority population	Minority pop. %	Populati 37850
Designation: E Provision: 5-1 Address: 100 Prince Edward Demographic Office type: A Service level:	Bilingual 1-k Sydney Street, Ch I Island tocal office or facili Non-key service trves : The general	ity		Designation: Provision: 5- Address: 100 Prince Edwar Demographic Office type: / Service level	: Bilingual -1-1 0 Sydney Street, Charl d Island <b>c type:</b> 4 A local office or facility I: Key service <b>erves</b> : The general pu			wn 730						Population 37850
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Acknowledge Return to tasks Signal an issue

9.

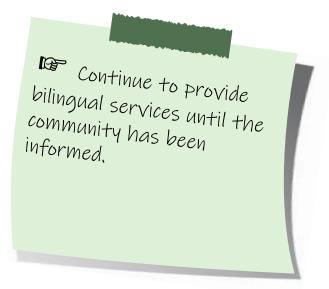
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# Once the language designation has been determined

- When the language designations of offices have been determined, the Directive on the Implementation of the Official Languages (Communications with and Services to the Public) Regulations provide for:
  - up to one year to comply and implement new bilingual obligations;



 up to one year to inform the minority population served by the offices of the date scheduled for the discontinuation of bilingual services and how they can now receive services in their official language.



#### PROVISIONAL CRITICAL PATH OFFICIAL LANGUAGES REGULATIONS REAPPLICATION EXERCISE (OLRRE)

	Spring 2023	Summer 2023	<b>Fall</b> 2023	Winter 2024	Spring 2024	Summer 2024	Fall 2024	Winter 2025	Winter 2026	Winter 2027
Preparatory phase										
Federal offices list update in SOLO										
Rules group 1										
Automatic rules.			Application	validation						
Proportionality calculation			Application							
OLMC consultations (proportionality principle)				•	•					
Rules group 2										
Service areas (non-key services and key or non-key services in small regions)				•		•				
Service areas (residual offices after proportionality)							•	•		
Rules group 3					1					
Measurement of demand (specific rules)				•					•	
Measurement of demand (offices outside of Canada)				•						
Measurement of demand (following service areas for some offices)							•			
Demographic protection										
Legend:	ion by PROL			Burolis F	Publication			Burolis P	ublication	Burolis Publicatio
6-montl task	n deadline, as per t	he Directive, to c	complete this		critical path i bject to chan		he time period	at which the a	ctivities of each	group will
2-year d this task	eadline, as per the									



# **Questions?**

## info-ollo@tbs-sct.gc.ca

## Resources

- Official Languages (Communications with and Services to the Public) Regulations (justice.gc.ca)
- <u>Directive on the Implementation of the Official Languages (Communications with and Services to the</u> <u>Public) Regulations- Canada.ca</u>
- <u>Regulations Toolbox on GCwiki</u>