

Official

Languages Centre

of Excellence

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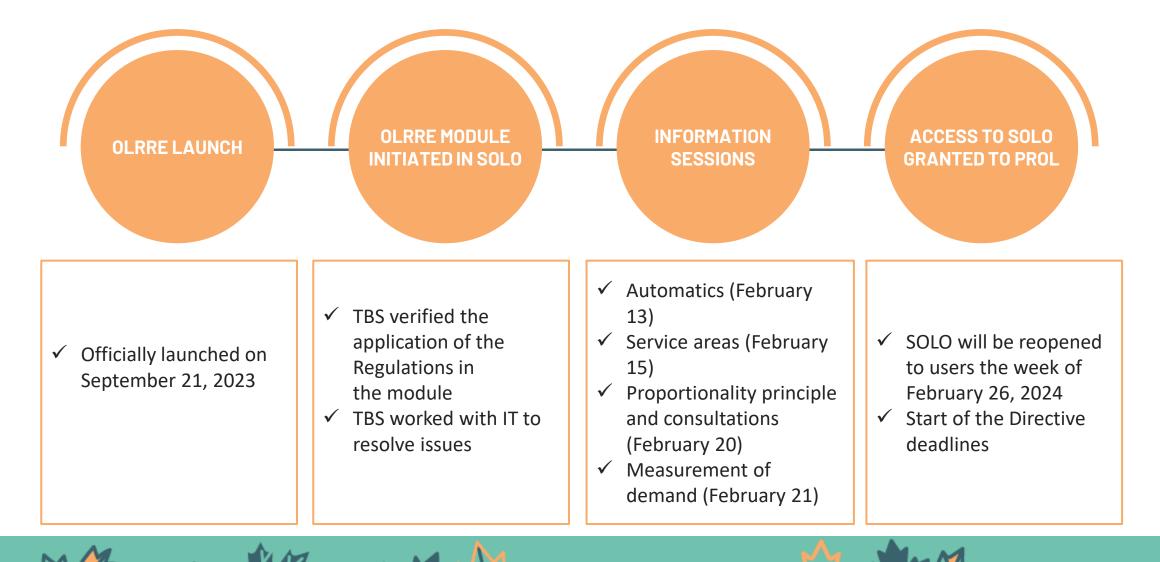


Automatic Rules and the Official Languages (Communications with and Services to the Public) Regulations Reapplication Exercise (OLRRE)

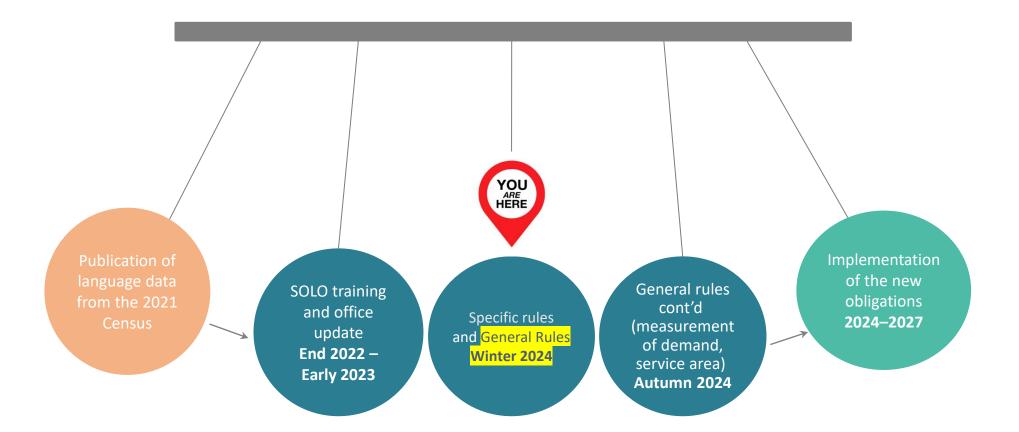
February 13, 2024

Targeted presentation intended for the Persons Responsible for Official Languages (PROL)

OLRRE – updates



Steps of the OLRRE





An overview

The Governor in Council may, through the Regulations, consider the following criteria to determine whether there is significant demand:

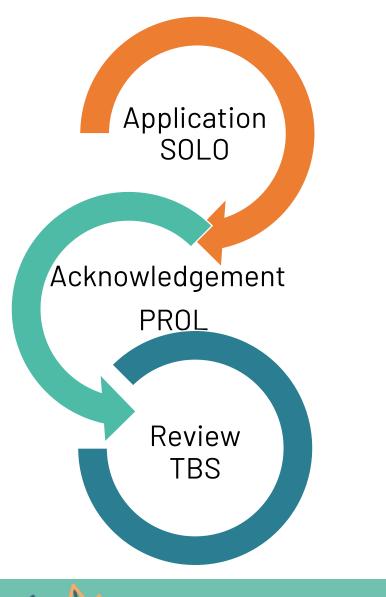
- the size of the linguistic minority in the area served and its proportion to the total population of the area;
- the particular characteristics of the minority;
- the volume of communications or services between an office and its users; and
- any other criteria deemed appropriate.

These criteria are included in the Regulations through three different types of rules:

- General rules
- Specific rules
- Rules concerning the nature of the office

Rules targeted by the OLRRE

OLRRE – Automatic rules



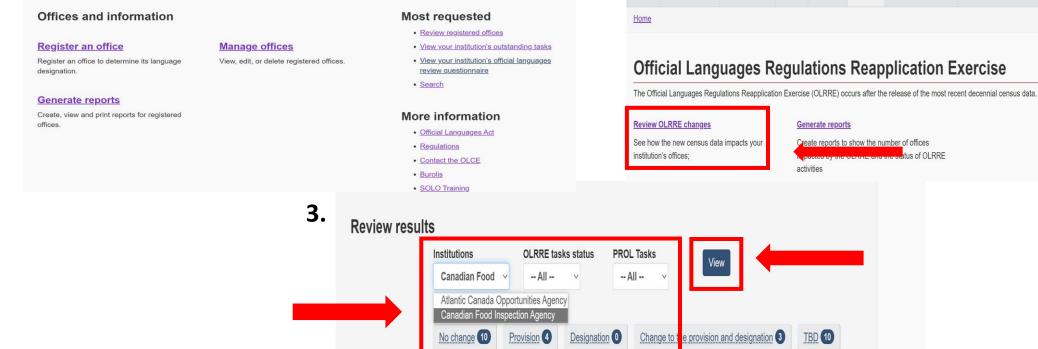


SOLO – Navigating the automatic rules



Syst	tem for Off	icial Langı	lages	Obligat	tions		Account settings	OSign out
Home	Annual review	Registrations	Tasks	Reports	OLRRE	OL Statistical Data		
Das	hboard							

The System for Official Languages Obligations (SOLO) helps federal institutions and certain organisations subject to the Official Languages Act apply the Regulations to determine the language designation of their offices and ensure that any member of the public can, where applicable, communicate with and obtain services from their offices in the official language of his/her choice in Canada or abroad.



2.

Government Gouvernement

System for Official Languages Obligations

du Canada

Home Annual review Registrations Tasks Reports OLRRE OL Statistical Data

of Canada



Français

OSign out

Account settings

SOLO – Navigating the automatic rules (con't)

SOLO has a designation,		w census data and	d Regulations on	registered offic	es. To reviev	/ details of an imp	acted office and ack	nowledge its up	dated language	Loca	Office	93947			Local Offi	ce 93947 (Review)	
► How to	review OLRR	E results															
Revie	ew resul	ts Institutions Atlantic Can No.change 1	nad ~ A	RE tasks statu All V		L Tasks	View provision and design	nation ① J	TBD 13	Des Pro Ado Que Der Offi	ignatior vision: 5 lress: 98 bec nograph ce type: vice leve	ber: 93947 n: Bilingual 5-1-h-ili 8 Rue De La Reine nic type: 3 A local office or fa el: Non-key servic serves : The gene	acility e		Designati Provisior Address: Quebec Demogra Office typ Service la	mber: 93947 ion: Bilingual 1: 5-1-h-iii 98 Rue De La Reine, G phic type: 3 pe: A local office or facili evel: Non-key service te serves : The general	ty
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OLRRE review	ACO	number ↑↓ 88527	nameILocal11Office88527Local11Office195518PLocal11Local11	Address 1 4 10 Barter'S 1411, St. John'S 1649 Highway , Church Point 1801 Hollis	type A local office or facility A local office or	from: 5-1-d to: 5-1-f		Change details ↑ ↓ Both	Tasks 🚺 View 📢 Acknowledge View	Demo CMA/ Gaspu	graphic CSD	Minority pop	5 5 5 10 10 10 10 10 10 10 10 10 10 10 10 10	La contra de la co	OLRRE ta Demograph CMA/CSD	ask: Acknowledge nic summary Minority population 2390	
OLRRE review OLRRE review	ACO	number ↑ ↓ 88527 95518	name A Local 11 Office 14 S8527 11 Local 11 Office 1, 95518 12 Local 11 Office 1, 95518 12 Local 11 Office 88030 Local 74	Address 1 4 10 Barter'S 1411, St. John'S 1649 Highway , Church Point 1801 Hollis	type A local office or facility A local office or facility A local office or	from: 5-1-d to: 5-1-f 5-1-h-iii	Bilingual	Change details 1 4 Both No change	Tasks View Acknowledge View Acknowledge View	Demc CMA/ Gaspu ► 50	graphic CSD	Minority pop	11.8%	La contra de la co	OLRRE ta Demograph CMA/CSD Gaspé	ask: Acknowledge nic summary Minority population 2390	



Populatio

SOLO - Navigating the automatic rules (con't)

► How to complete the OLRRE

6. OLRRE task

Office has been acknowledged by a PROL. The office is now with TBS for review.

Local Office 93954

Address: 701 Boulevard Laure, Sept-Iles, Demographic type: 4 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Designation: Bilingual
Duebec Demographic type: 4 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Provision: 5-1-h-i
Demographic type: 4 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Address: 701 Boulevard Laure, Sept-Iles,
Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area: Yes	Quebec
Service level: Non-key service This office serves : The general public Service area: Yes	Demographic type: 4
his office serves : The general public Service area: Yes	Office type: A local office or facility
Service area: Yes	Service level: Non-key service
	This office serves : The general public
	Service area: Yes
 Service area totals 	 Service area totals

Minority pop. %

3.3%

Population

25355

Local Office 93954 (Pending) Office number: 93954 Designation: Bilingual Provision: 5-1-h-iii Address: 701 Boulevard Laure, Sept-Iles, Quebec Demographic type: 3 Office type: A local office or facility Service level: Non-key service This office serves : The general public Service area : Yes ► Service area totals School: Yes

OLRRE task: OLRRE Approval

Demographic summary

CMA/CSD	Minority population	Minority pop. %	Population
Sept-Îles	1820	7.5%	24215

▶ 5(1)(h)(iii)

Return to tasks

► 5(1)(h)(i)

CMA/CSD

Sept-Îles

Demographic summary

Minority pop

835

Local Office 93947		Local Offi	ce 93947 (Review)	
Office number: 93947		Office nu	mber: 93947	
Designation: Bilingual		Designat	ion: Bilingual	
Provision: 5-1-h-iii		Provision	1: 5-1-h-iii	
Address: 98 Rue De La Reine, Gaspe,		Address:	98 Rue De La Reine, Ga	aspe,
Quebec		Quebec		
Demographic type: 3		Demogra	phic type: 3	
Office type: A local office or facility		Office typ	be: A local office or facility	/
Service level: Non-key service		Service le	evel: Non-key service	
This office serves : The general public		This offic	e serves : The general p	oublic
Service area: No		Service a	rea: No	
School: No		School: N	Vo	
		OLRRE ta	ask: Acknowledge	
Demographic summary		Demograph	nic summary	
CMA/CSD Minority pop Minorit	p. % Population	CMA/CSD	Minority population	Minority pop. %

15030

► 5(1)(h)(iii)

Gaspé

1770

7.



11.8%

► 5(1)(h)(iii)

2390

Gaspé



16.0%

Population

14935

SOLO – Navigating the automatic rules (con't)

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	From ~ To	info-ollo@tbs-sct.gc.ca					

10.

OLRRE task

Office has been acknowledged by a PROL. The office is now with TBS for review

	ed an issue with this	s office via email. The	office is now with TB				Designat Provision Address: Prince Ed Demogra Office typ Service in This offic Service a	:: 100 Sydney Street, C dward Island aphic type: 4 rpe: A local office or fat level: Non-key service ice serves : The gener area: Yes iice area totals	illity		Prince Edwa Demographi Office type: Service leve This office as Service area Service area School: Yes	: Bilingual :-1-1 0 Sydney Street, Charli rd Island ic type: 4 A local office or facility d : Key service serves : The general pu a : Yes area totals		
Local Office 8					88525 (Review)		Demograpi	bhic summary			Demographic			
				Office number	er: 88525									
Prince Edward	Bilingual 1-k Sydney Street, Ch d Island	arlottetown,		Designation: Provision: 5- Address: 100 Prince Edward	: Bilingual -1-I 0 Sydney Street, Charl rd Island	lottetown,	CMA/CSD Charlottetow	Minority pop wn 730	Minority pop. % 2.2%	Population 33605	CMA/CSD Charlottetown	Minority population	Minority pop. %	Populati 37850
Designation: E Provision: 5-1 Address: 100 Prince Edward Demographic Office type: A Service level:	Bilingual 1-k Sydney Street, Ch I Island tocal office or facili Non-key service trves : The general	ity		Designation: Provision: 5- Address: 100 Prince Edwar Demographic Office type: / Service level	: Bilingual -1-1 0 Sydney Street, Charl d Island c type: 4 A local office or facility I: Key service erves : The general pu			wn 730						Population 37850
Designation: f Provision: 5-1 Address: 100 Prince Edward Demographic Office type: A Service level: This office set	Bilingual 1-k Sydney Street, Ch I Island : type: 4 I. local office or facili : Non-key service tryes : The general Yes	ity		Designation: Provision: 5- Address: 100 Prince Edwar Demographic Office type: / Service level This office s Service area > Service a School: Yes	: Bilingual -1-I D Sydney Street, Charl d Island c type: 4 A local office or facility I: Key service erves : The general pu : Yes		Charlottetow	wn 730			Charlottetown			
Designation: I Provision: 5-1 Address: 100 Prince Edward Demographic Office type: A Service level: This office sei Service area: Service area	Bilingual I-k Sydney Street, Ch I sland :type: 4 Jocal office or faciil Non-key service trues : The general Yes rea totals	ity		Designation: Provision: 5- Address: 100 Prince Edwar Demographic Office type: / Service level This office s Service area > Service a School: Yes	: Bilingual -1- 0 Sydney Street, Charl d Island c type: 4 A local office or facility I: Key service erves : The general pu : Yes urea totals : Acknowledge		Charlottetow	wn 730			Charlottetown			

Acknowledge Return to tasks Signal an issue

9.

8.

Once the language designation has been determined

- When the language designations of offices have been determined, the Directive on the Implementation of the Official Languages (Communications with and Services to the Public) Regulations provide for:
 - up to one year to comply and implement new bilingual obligations;



 up to one year to inform the minority population served by the offices of the date scheduled for the discontinuation of bilingual services and how they can now receive services in their official language.



PROVISIONAL CRITICAL PATH OFFICIAL LANGUAGES REGULATIONS REAPPLICATION EXERCISE (OLRRE)

	Spring 2023	Summer 2023	Fall 2023	Winter 2024	Spring 2024	Summer 2024	Fall 2024	Winter 2025	Winter 2026	Winter 2027
Preparatory phase										
Federal offices list update in SOLO										
Rules group 1										
Automatic rules.			Application	validation						
Proportionality calculation			Application							
OLMC consultations (proportionality principle)				•	•					
Rules group 2										
Service areas (non-key services and key or non-key services in small regions)				•		•				
Service areas (residual offices after proportionality)							•	•		
Rules group 3					1					
Measurement of demand (specific rules)				•					•	
Measurement of demand (offices outside of Canada)				•						
Measurement of demand (following service areas for some offices)							•			
Demographic protection										
Legend:	ion by PROL			Burolis F	Publication			Burolis P	ublication	Burolis Publicatio
6-montl task	n deadline, as per t	he Directive, to c	complete this		critical path i bject to chan		he time period	at which the a	ctivities of each	group will
2-year d this task	eadline, as per the									



Questions?

info-ollo@tbs-sct.gc.ca

Resources

- Official Languages (Communications with and Services to the Public) Regulations (justice.gc.ca)
- <u>Directive on the Implementation of the Official Languages (Communications with and Services to the</u> <u>Public) Regulations- Canada.ca</u>
- <u>Regulations Toolbox on GCwiki</u>