

SUMMARY TABLE OF RULES RELATED TO SIGNIFICANT DEMAND: SPECIFIC RULES

Official Languages (Communications with and Services to the Public) Regulations (2019)

This table is intended as a practical reference tool but does not replace the [Regulations](#). The Regulations take precedence over this table.

TRAVELLING PUBLIC: INSTALLATIONS						
<i>Office is</i>	<i>Location</i>		<i>Language designation</i>			<i>Rule</i>
			<i>Automatic</i>	<i>Conditional</i>	<i>If</i>	
Train station, airport or office in the airport	Provincial or territorial capital		Yes			7(5)
	<i>Passengers per year</i>	<i>Minority</i>				
Airport or an office located in the airport	1,000,000		Yes			7(3)
Ferry terminal	100,000		Yes			7(4)b)
Railway Stations		CMA +5,000	Yes			7(4)a)(i)
		CSD +500 = +5%	Yes			7(4)a)(ii)
Airport, Railway Stations, Ferry Terminals or office located in those				Measuring demand	5%+	7(1)

TRAVELLING PUBLIC: MEANS OF TRANSPORT						
<i>Services on board</i>	<i>Route</i>		<i>Language designation</i>			<i>Rule</i>
			<i>Automatic</i>	<i>Conditional</i>	<i>If</i>	
Aircraft	Route that starts, intermediate stops, or finishes	Airport in the NCR, Montreal and Moncton	Yes			7(4)c)(i)
	Route that starts and finishes	Airports located in the same province: Ontario, Quebec or New-Brunswick	Yes			7(4)c)(ii)
		Airports located in two of those provinces: Ontario, Quebec or New-Brunswick	Yes			7(4)c)(iii)
	Others			Measuring demand	5%+	7(2)
Train	Interprovincial route that starts or finishes	Station located in Ontario, Quebec or New-Brunswick	Yes			7(4)d)(i)
	Route that starts and finishes at railway stations	Same province: Ontario, Quebec or New-Brunswick	Yes			7(4)d)(ii)
	Others			Measuring demand	5%+	7(2)
Ferry	Passengers +100,000 per year		Yes			7(4)e)
	Others			Measuring demand	5%+	7(2)

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SPECIFIC RULES**

MARITIME COMMUNICATIONS AND AIR TRAFFIC CONTROL SERVICES						
<i>Services of</i>		<i>Service area</i>	<i>Language designation</i>			<i>Rule</i>
			<i>Automatic</i>	<i>Conditional</i>	<i>If</i>	
Ship-to-shore communications	Coast radio station, services and vessel traffic services	Bay of Fundy, St. Lawrence River on the Gulf of St. Lawrence)	Yes			6(2)a)
		Elsewhere		Measuring demand	5%+	6(1)b)
Air traffic control services	in accordance with sections 602.133 and 602.134 of the Canadian Aviation Regulations		Yes			6(2)b)
Search and rescue services	Long-range vessels and aircraft of the Coast Guard and National Defence	Eastern Canada up to the Manitoba border	Yes			6(2)d)
				Measuring demand	5%+	6(1)e)

POINTS OF ENTRY INTO CANADA						
<i>Services</i>	<i>Location</i>	<i>Passengers per year</i>	<i>Language designation</i>			<i>Rule</i>
			<i>Automatic</i>	<i>Conditional</i>	<i>If</i>	
All ¹	Except airports and ferry terminals in Ontario, Quebec or New-Brunswick	500,000 +	Yes			6(2)c)
				Measuring demand (all)	5%+	6(1)d)

OTHER						
			<i>Language designation</i>			<i>Rule</i>
			<i>Automatic</i>	<i>Conditional</i>	<i>If</i>	
	Services provided to a restricted and identifiable clientele			Census of the clientele	5%+	6(1)a)
	Royal Canadian Mounted Police detachment that provides services in a province to sections of the Trans-Canada Highway where there is a point of entry to another province that is officially bilingual			Measuring demand	5%+	6(1)f)

¹ Rule 10(d) requires that at least one office located at a place of entry by province provides services in both official languages. This place of entry is the one that offers services to the greatest number of persons seeking to come into Canada.