# What is Microsoft Whiteboard?

Microsoft Whiteboard is a collaborative canvas for effective meetings and engaging learning. You can use Whiteboard to collaborate with other people and accomplish many activities, from brainstorming and planning to learning and workshops.

# How do I Access Microsoft Whiteboard?

You can access Whiteboard and Microsoft 365 (M365) via the official Microsoft 365 website

Visit office.com, select the "App launcher" waffle in the top left-hand corner, and select the Whiteboard icon.

You may be required to sign in using your ESDC credentials if this is your first-time accessing Microsoft 365.

# What are Restrictions of Microsoft Whiteboard?

You can only access Whiteboard and M365 in the following ways:

On a managed government furnished laptop or tablet

On a managed government furnished mobile phone that can access work email

On a personal laptop connected to AppGate

On a personal laptop connected to the Secure Access Virtual Environment - Desktop (SAVE-D)

Visit the Restricted Devices page for more information.

# What are New Features in Microsoft Whiteboard?

Guidance and Training will be added at a later date.

# Where can I access Microsoft Whiteboard Training?

Guidance and Training will be added at a later date.

# What are Information Management Best Practices for Microsoft Whiteboard?

For advice and guidance on managing information, please reference the Information Management page.

# What Information Classification does Microsoft Whiteboard fall under?

Whiteboard may only be used for unclassified information at this time. It has not yet received ESDC certification for Protected A or Protected B use.

ESDC received Protected B certification for select M365 applications.

Before using an M365 application for Unclassified, Protected A or Protected B information, refer to the interim guidance.

# Where can I access Technical Support for Microsoft Whiteboard?

All requests for Microsoft 365 technical support should be submitted to the National Service Desk (NSD).

This includes, but is not limited to issues related to:

Login or access

Applications not working properly

File syncing

Audio and video

# Where can I access Non-Technical Support for Microsoft Whiteboard?

The Microsoft 365 Community of Practice is a group of more than 500 employees at ESDC. It includes a sub-community of volunteer Super Users that can help you and your colleagues learn to use Whiteboard and other applications.

This includes, but is not limited to:

Training and learning

Demonstrations

Non-technical assistance with M365 features

Connect with them by asking a question about Whiteboard in the Microsoft 365 Help team.