

Purpose

How Employment and Social Development Canada (ESDC) implemented a first Cloud Enterprise Solution?

What are some of our lessons learned?

What are the benefits of working with a Cloud solution?









What is Saba Cloud about?

Saba is Employment and Social Development Canada (ESDC) Learning Management System for all training managed by the Department.

Saba is ESDC Enterprise System for learning.

Our instance is Cloud Based which means that training can be accessed from outside our secured network.

Hosting all Business Line and Corporate training.

Providing a central repository for all data related to learning supporting the creation of the Learning Dashboard including content from the Canada School of Public Service.





Lessons Learned of a Success Story

Be flexible - Information & Technology Services are still looking for the best approach to support a cloud solution projects. It's a partnership in the making

A strong vision - we developed a strong rational to procure a cloud solution.

Invest time and resources in your Privacy Impact Assessment! without one your project will stall

Work with your procurement experts in your Department and with PSPC. Cloud services is a new business

Protected A or B? be ready for some delays

Data exchange between a cloud and a Departmental HR system - a new endeavor

Engage Shared Services Canada to secure dedicated bandwidth and white list your provider

Benefits for ESDC?

increased productivity - From a user perspective, a cloud based solution is accessible from outside the network from personal devices. We can learn anywhere, anytime and just in time.

Decreased reliance on Government IT Services - Cloud based solution don't require the same involvement of Shared Services Canada or Departmental IT services. User Interface (UI) upgrades are faster as well as issues resolution with the vendors.

Decreased technical knowledge required - we are managing a software as a service (SAAS).

One contract / One contact - simplified stakeholders mapping

