**PRI**

A personal record identifier (PRI) number is a number unique to you and will stay with you for the duration of your career with the Government of Canada. Your PRI is needed to access most federal government systems.

If you do not know your PRI, simply send an email to the Compensation and Benefits team at Compensation-Remuneration@tribunal.gc.ca and an advisor will be happy to help.

**myKEY**

myKEY, (also known as PKI Key, PKI Certificate, Entrust Profile or ID-Based Certificate), is a secure electronic credential that is required to access Government of Canada applications such as:

* Secure Remote Access
* Compensation Web Applications (including Phoenix and MyGCPay)
* TBS Applications (including myEmployees and Public Service Performance Management)
* MyGCHR

Employees of the Social Security Tribunal (SST) secretariat and members of the SST should create a ticket with the [National Service Desk](http://srmis-sigdi-iagent.prv/en) for help with myKEY.

**For all other ATSSC employees and members:**

* **If you are new to the federal public service,**you can get a myKEY by following the instructions on Shared Services Canada’s [Online Registration and Credential Administration](https://eajl-orca.securise-secure.gc.ca/O/vw/bienvenue-welcome-eng.pub) self-serve website.
* **If you transferred from another department** and do not have a copy of your myKEY file (.epf file extension) or you have lost your myKEY file,you can get it back by completing the information on the [Lost myKEY](https://eajl-orca.securise-secure.gc.ca/O/rc/recuperermacle-recovermykey-eng.pub?ntr=lst) page. If you are not successful at recovering your myKEY,please contact the IT Service Desk at IT-TI@tribunal.gc.ca.