

ESDC Official Languages Functional Legislative Organigram

[Constitution Act](#), 1982

[Canadian Charter of Rights and Freedoms](#)

[Official Languages Act](#) (amended in 2023)

[Action Plan for Official Languages 2023–2028](#): Protection-Promotion-Collaboration (Canadian Heritage)

Policy instruments and tools related to all parts of the Official Languages Act

[Policy on Official Languages](#) (Treasury Board of Canada Secretariat)

TOOL: [Guidance Tool for Official Languages Considerations When Developing Cabinet Documents](#) (ESDC)

Policy instruments and tools related to Part IV (Communications with and Services to the Public) of the Official Languages Act

[Official Languages \(Communications with and Services to the Public\) Regulations](#) (Justice Canada – amended in 2019)

[Directive on the Implementation of the Official Languages \(Communications with and Services to the Public\) Regulations](#) (Treasury Board of Canada Secretariat – amended in 2022)

[Directive on Official Languages for Communications and Services](#) (Treasury Board of Canada Secretariat)

[Policy on Services to the Public in Both Official Languages at Service](#) Canada (ESDC – Service Canada)

[Directive on Official Languages Obligations at Service Canada Points of Service](#) (ESDC – Service Canada)

[Directive on Active offer of service in both Official Languages](#) (ESDC – Service Canada)

[Directive on Scheduled Outreach Service](#) (ESDC – Service Canada)

[Directive on serving clients using the Service Experience Model](#) (ESDC – Service Canada)

Decision on substantive equality in the [CALDECH-Desrochers case](#) (Supreme Court of Canada)

TOOL: [Analytical Grid for Substantive Equality](#) (Treasury Board of Canada Secretariat)

TOOLS:

[Community Outreach and Liaison Service Toolkit](#) (EDSC-Service Canada)

[Cheat Sheet: Part IV Official Languages Obligations and the Use of Web Communications and Social Media](#) (ESDC)

Policy instruments and tools related to Part V (Language of Work), Part VI (Participation of English-speaking and French-speaking Canadians) and Section 91 of Part XI (Staffing Generally)

[Public Service Official Languages Appointment Regulations](#) (Justice Canada)

[Directive on Official Languages for People Management](#) (Treasury Board of Canada Secretariat)

[Qualification Standards in Relation to Official Languages](#) (Treasury Board of Canada Secretariat)

TOOLS:

[Tool for the linguistic identification of positions](#) (Commissioner of Official Languages of Canada)

[List of Bilingual Regions of Canada for Language-of-Work Purposes](#) (Treasury Board of Canada Secretariat)

[Bilingualism Bonus Directive](#) (National Joint Council)

[My Official Languages Booklet](#) (ESDC)

Policy instruments and tools related to Part VII (Advancement of Equality of Status and Use of English and French)

[Information about the Modernization of the Official Languages Act](#) (Canadian Heritage)

UPCOMING: Official Languages Regulations on Advancement of Equality of Status and Use of English and French (Canadian Heritage)

TOOLS:

[Official Languages LENS](#) (ESDC)

[Quick Reference Guide](#) (ESDC)